

Example Candidate Responses

Cambridge International AS & A Level General Paper

8001/8004



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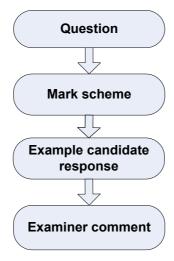
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Introduction

The main aim of this booklet is to exemplify standards for those teaching Cambridge International AS Level General Paper (8001 and 8004), and to show how different levels of candidates' performance relate to the subject's curriculum and assessment objectives.

In this booklet candidate responses have been chosen as far as possible to exemplify a range of different grades. Each response is accompanied by a brief commentary explaining the strengths and weaknesses of the answers.

For ease of reference the following format for each paper of the subject has been adopted:



Each question is followed by an extract of the mark scheme used by Examiners. This, in turn, is followed by an example of a candidate response with an examiner comment on performance. Comments are given to indicate where and why marks were awarded, and how additional marks could have been obtained. In this way, it is possible to understand what candidates have done to gain their marks and what they still have to do to improve their grades.

Assessment at a glance

Cambridge International AS Level General Paper Syllabus code 8001

All candidates take

Paper 1

1 hour 15 minutes

Written examination.

Twelve questions [NB. ten questions from 2014]. Candidates must answer **one**. Essays should be between 500 and 800 words in length.

Total marks: 50 Weighting: 50%

and

Paper 2

1 hour 30 minutes

Written examination.

Three questions. Candidates must answer one.

Total marks: 50 Weighting: 50%

Candidates are tested on their understanding and use of English, and the extent to which they are able to think maturely as appropriate for this level. They are not primarily tested on their general knowledge.

The examination time takes into account the need for candidates to study the questions and think before starting to write.

This syllabus is examined in the October/November examination session.

Cambridge International AS Level General Paper Syllabus code 8004

Written examination 2 hours

The exam paper is divided into three sections, each section comprising five questions [NB. four questions from 2014].

Candidates must choose **two** questions, **each** from a **different** section.

Each essay should be about 500 to 600 words in length.

Per question, up to 30 marks are awarded for content and up to 20 marks for English.

Each question is weighted at 50% of the final mark.

Candidates are tested on their understanding and use of English, and the extent to which they are able to think maturely as appropriate for this level. They are not primarily tested on their general knowledge.

The examination time takes into account the need for candidates to study the questions and think before starting to write.

This syllabus is examined in the May/June and the October/November examination sessions.

General comment (8001 and 8004)

The General Paper assesses the proficiency of candidates in writing fluent, accurate and clearly expressed English.

There is no defined syllabus content. Rather the examination is cross-curricular in nature, with subject matter drawn from a variety of subject disciplines. Questions are rooted in a wide range of themes from social, cultural, economic, philosophical, scientific and technological domains.

This booklet contains selected student responses from recent papers, chosen to illustrate a range of ability and achievement. Each essay is discussed in some detail, with guidelines explaining expectations, creditable points and any aspects that were addressed less successfully. It is thus designed to be a useful guide for both teachers and candidates in preparation for future sessions of the General Paper.

An Advanced Subsidiary syllabus is graded over six grades, a to u. At AS, grades a to e should be seen as pass grades.

Paper 1 (8001 and 8004)

Paper 1 will contain essays from a very wide range of subjects, including: historical, social, economic, political and philosophical topics; science, including its history, philosophy, general principles and applications; environmental and mathematical topics; literature and language, arts and crafts.

Paper 1 tests the ability of a candidate to construct an essay as an argument and within that to analyse and evaluate the issues with appropriate insight and maturity. Candidates select from a wide choice of questions. A strong essay will demonstrate awareness and understanding of local, regional and global issues. Good answers will keep their focus firmly on the question as set. Their arguments will be well supported with relevant examples. They will be neither assertive nor irrelevant.

Questions will be general in nature, demanding discussion and evaluation, and will not be set on every topic. For 8001, candidates answer one question. For 8004, they answer two questions. Answers to questions should normally be between 500 and 800 words in length (8001); between 500 and 600 words (8004). There will be 30 marks for Content and 20 marks for Use of English.

Generic mark scheme

USE OF ENGLISH CRITERIA TABLE

	Marks	
Band 1 'excellent': fully operational command	18–20	Very few slips / errors. Highly fluent. Very effective use of expressions and idioms. Excellent use of vocabulary; (near) faultless grammar. Excellent sentence structure and organisation of paragraphs Excellent spelling / punctuation.
Band 2 'good – very good': effective command	14–17	 Few slips / errors. Fluent. Effective use of expressions / idioms. Good use of vocabulary; sound grammar. Good sentence structure / well-organised paragraphs. Good spelling / punctuation.
Band 3 'average': reasonable command	10–13	Some slips / basic errors but acceptable standard overall. Reasonably fluent / not difficult to read. Generally appropriate use of expressions / idioms. Fair range and apt use of basic vocabulary. Acceptable grammar. Simple / unambitious sentence structure. Reasonable spelling / punctuation.
Band 4 'flawed but not weak': inconsistent command	6–9	 Regular and frequent slips / errors. Hesitant fluency / not easy to follow at times. Some inappropriate expressions/idioms. Limited range of vocabulary; faulty grammar. Some flawed sentence structure / paragraphing regular spelling / punctuation errors.
Band 5 'weak – very weak'; little/(no) effective communication	0–5	 Almost every line contains (many) errors of all kinds. Little / (no) fluency/difficult (almost impossible) to follow. (Very) poor use of expression/idiom. (Very) poor range of vocabulary: (very) poor grammar. (Very) poor sentence structure. (Very) poor spelling and vocabulary. Bracketed descriptors denote 0–2 range of marks.

CONTENT CRITERIA TABLE

Band 1 'excellent': very good and comprehensive knowledge / understanding of topic	26–30	 Comprehensive coverage, totally relevant material, interesting, perceptive, analytical. Thoughtful, enlightening illustration using local, national and international examples where applicable. Coherent and engaging discussion, displaying sensitivity, sophistication, awareness and maturity. (Very) well structured.
Band 2 'good – very good': good knowledge / understanding of topic	20-25	 Totally (near totally) relevant, well focused but less analytical and perceptive than Band 1. Major points well developed. (Very) good range of examples / illustration logical and systematic discussion Effectively structured.
Band 3 UPPER 'average': sound knowledge / understanding of topic	16–19	 Competent: major points adequately developed. Largely relevant and remains focused on the question. Reasonable range of examples / illustration to support key points. Reasonably structured.
Band 3 LOWER fair knowledge / understanding of topic	13–15	 More obvious points mentioned rather than adequately developed. Some digression, but generally sticks to the question. Does not always support major points with apt illustration. Tendency to assert / generalise rather than argue / discuss in detail. May lack focus.
Band 4 'flawed but not weak: limited knowledge / understanding of topic'	7–12	 Restricted material / scope: rather pedestrian Some relevance but may be implicit / tangential at times. Prone to unsubstantiated, sweeping statements: ideas vague and / or lacking sustained development: can be digressive and wander off topic. Limited illustration and / or factual inaccuracy Insufficient focus; essay offloads everything known about the particular topic with inadequate reference to the key words in the question.
Band 5 'weak – very weak': poor / very poor knowledge / understanding of topic	0-6	(Totally) inadequate content with little / no substance: (very vague and confused ideas Question largely (completely) misinterpreted / misunderstood Very limited (total) irrelevance Very limited / (no) appropriate illustration Bracketed descriptors denote 0–2 range

Question

Consider the idea that money can never buy happiness.

Mark scheme

Key words are 'Consider' and 'money' and 'buy happiness'.

- Is this old adage true or is it a kind of consolation for those with little money?
- A definition of happiness in this context is required.
- Factors other than money which may lead to happiness include personal contentment, a loving relationship and/or family, a successful and fulfilling career, good health, interesting and stimulating leisure pursuits, no major worries.
- Money may not be able to restore failing health, nor mend a broken relationship. It can not make good the loss of a loved one nor provide an instant answer to loneliness. The responsibilty for managing and taking good care of large sums of money is not necessarily an easy task and can be a source of indecision and worry.
- There is a saying in German which, roughly translated says, 'Money does not make you happy, but it can be soothing'. Perhaps that is the nearest point to happiness.

Example candidate response – grade a

	MONEY
ŠĤĘĘĘŠPĚſ	3
1250	horizes standard of living
CC A	1 cou > storouries
VIII LE VII	PRDCI -> sense of pride
(w/,	chieved by merit
11111	Great Handrah
ŠHEEEĆŚ	P P P
	a ply litery
ex culk	(2) so the status (2) materialistic (2)
1 .1	7 01 1
pleasures in life	/cons/->corruption / L Spolitical world
family, leisure/	money for wrong uses
off Ja	drugs, gambling
shapitibude.	

No.	Just for	he writ this m
(5)	Justify belief mediam of aboutely not joy, smile. Consider the idea that money con never buy happiness. analyse vision exchange happy life:	
	Today's fast-developing world is witnessing a rise	
	in ambitious people, all with the view of being successful	
	and leading a luxurious life for those people, money is the	
	key to happiness. However, there are others who claim that	
	money is not executting in life. There are other pleasures	
	which people overlook in their pursuit for money. Can owney,	
	therefore, really buy happiness? Or is it, a devation from	
CorN	therefore, really buy happiness? Or, is it, a devaluon from	
8/4		
	Money can be a real asset in bringing happiness to	
10,000,000	a person's life for instance, a perfect yordstick for an	
	individual's success in life can be his standard of	
	Using Spa treatments, holidays abroad, eating in the most	
	renowned restaurants are all such luxuries which can be	
	evailable with money only And almost everyone would	
	work to live such a luxurious life Leading such a life	
	can indeed bring happiness. Moreover, the nations where	1-
	people have relatively high standard of living are	<u>/</u>
	definitely the developed countries like NISA or Japan	
***************************************	because of their availability of financial resources,	
The state of	Shereas countries like Basisana or kenya where people	
10.20	de not have the basic needs, bappiness is not present.	
30		
	Moreover, nowadays, a cot of emphasis in placed	
	on education As from a young age steelf, children are	
	directed towards the a highly competitive educational	
	world After going to the university and advising	E

	great academic qualifications, it is obvious that	
	the adult would took for elite jobs. The elite job	
	is in fact a sense of pride for the individual. He	
	earns a high salary and a proud of his ochievements	
	In many indian families especially, children use their	
	salary to look after their parente and give them a	
	Lot of happinese. In such cases it is money which	
Carr	Let of happiness. In such cases, it is money which leads to a happy family life.	
B		
	Also, our ero is witnessing a lot of advances in	
	the scientific and kechaological world for instance,	
	science improvements in the form of the insulin for	2
	diabetics, genetic engineering space explanation and	=
	technological progress like computers, mobile phones,	
	have all been possible with the basic availability	
	of money Money is needed to undertake any	
	research We are therefore forced to believe that	
	money in is of utmost importance for the continuing	
	of the evolutionary process of human kind Money in	
Crock	helping to finance all the numerous advances	
8/	around the globe	
	U	
	Without doubt, money has numerous ways of	
	leading to happiness, especially when it is used not	
orga)	for our personal satisfaction but also to make	
	Other people happy for instance, money has been	
	used by many celebrities to fund Laudable causes	
p-Ð	Examples of such celebrities would be Bona singer	
20	of 42, who has given concerts to light against	
	poverty Or, even the GE concert with the participation	

of many affluent people to again fight against poverty
and raction. The recent 'Hoiti earthquake' has brought
el celebrities like Celine Dian, Justin Breker, to help the
Poor Michael Tackson is also well known for his
some tile 'We are the world' all with the view of
songe like "We are the world", all with the view of
con he used to sale and the causes Hence money
can be used to make exen the poor happy.
However, money instead of buying happiness an
directly lead to a ruinous life For instance, too much
money can make us lead a moderialistic life which is
on oney can make us lead a materialistic life which is
wealth, individuals tend to demonstrate a schoolf?
attitude. Too much money can lead to a rather
solitary life since individuals think that money is
the only way of buying happiness But can we really
be happy if we are Lonely? Many people prefer to
lead a rather modest life, with a middle standard
of Lixing but still have a happy family. The Bonily is
a luxury which many wealthy people do not have,
of Jand connot kny
Furthermore, money is not always used with a
noble thought for instance, in the political coord,
X there is a set of comption. This comption is due
to an excess of money The rich think that they
can buy anything with the more use of their
politicians are more by the elections, many
politicians give money to the laymen and in
return they expect to be voted This is a flagrant

Larang use of money can corrupted people ever be
happy? The answer tends to be on the negative
since money should be earned by meret and such
money cannot kuy happiness
As use are all aware, there are many scourges
in our society such as drug taking, gambling, smeking,
and these practices are financed by money for
instance, the fox woods, one of the biggest cestans
of the world witnesses many people, each day,
Losing their money through gambling Gembling can
also be a psychological ture especially for the poor
which can lead to depression and high indebtedness
which can in turn lead to swicide Money, instead
buying happiness can ruin a person's life
thus, money is deliaitely not a way of buying
July Thus, money a definitely not a way of buying
Sadly, in the pursuit for money, many people
tend to overlook the other pleasures in life like
the tomily ax leigure time hoppiness does not
necessarily mean being wealthay, having a brand
new car or oraning a big house Happiness can
be synanymous to living in a rural area, enjoying
the green postures, boxing a small bouce and
leading a stress-free life. In many countries like
USA or Japan, people are moving in urban areas
with a view to acquire more money but instead and
up being indebted and not being happy at all

Money can be the cause for happiness but can E
also cause a minous life. Money should be used
with caution for it to bring happiness Too much
money can make even the wealthiest people being
the less happy ones. Thus cobether money can buy E
happiness is a highly debatable issue with no
l exoct conclusion
E17 flus, fes 86g1 C26
mature + Houghtful, beloved
maybes points well

Examiner comment – grade a

A promising introductory paragraph makes a clear statement of contrasting views on this topic which the candidate will seek to examine. The next paragraph outlines a popular perspective of the close link between happiness and the standard of living in the developed countries and gives appropriate examples of readily available and affordable luxuries. The last sentence referring to countries 'like Botswana and Kenya' rather spoils the standard set so far by being too much of a sweeping statement.

The candidate then establishes the link between higher education and 'elite' jobs and provides an interesting example of how academic success and consequent high earning power can benefit the whole family in Indian society. The following paragraph makes the valid point of how money is fundamental to successful research and the ensuing emergence of various advances in science and technology. The next valid and well illustrated point refers to the generosity of internationally renowned singers who give freely of their time by appearing in concerts, thus raising huge sums for charitable causes.

The essay then points out the danger of how money can lead to a shallow and unfulfilled life caused by a narrow focus on materialistic values which can lead to loneliness and the absence of being able to enjoy a happy family life. The candidate then deals briefly with the corrupting power of money in politics and the prominent role played by money in such social evils as illegal drugs and gambling. The discussion then illustrates successfully that valuable leisure time can be lost in the relentless pursuit of money. Similarly the movement from rural to urban areas in the search for higher wages can lead to unaccustomed stress levels.

The final paragraph adequately reflects the main points in the body of the essay and rightly acknowledges that there is no clear definitive answer to the question as people have different priorities in life.

The script indicates a high level of fluency and contains only a few grammatical errors, usually incorrect use of the definite article, e.g. 'where people have high standard of living' and 'improvements in the form of the insulin.' Occasionally there is the odd clumsy expression, e.g. 'the middle standard of living' and 'politicians give money to the laymen and in return they expect to be voted.'

General conclusion

This is a mature and thoughtful response with appropriate balance and some relevant illustration which is clearly focused on the question as set. It reveals a number of positive and negative aspects of money. Major points are quite well developed. The essay is well written, demonstrating an ability to write at length with real fluency and commendable accuracy.

Question

How far do you agree that internet shopping will eventually replace traditional shops and markets?

Mark scheme

Key words are 'How far do you agree ...?' and 'internet shopping' and 'eventually replace' and 'traditional shops and markets'.

- Recently, internet shopping in the UK has grown substantially from year to year.
- This increase is largely due to web prices undercutting shop prices substantially.
- Large UK companies such as Comet send emails urging customers to buy from their website and save money although they have large stores in most towns.
- Many consumers enjoy shopping (retail therapy) and many enjoy 'window shopping' as a leisure pursuit.
- For many, seeing and handling the goods is pregerable to pictures on a website.
- Markets appeal to many as shoppers can barter and enjoy the sight and appetising smells of a food market.
- Internet shopping will probably gain a bigger market share if prices remain considerably lower for branded products but it is doubtful if it will ever replace traditional shops and markets.

Example candidate response – grade a

100000000	. How far do you agree that internet shapping will exertually replace traditional shape and markets?
	THE PROPERTY OF STREET
************	How for 1 to which extent
	inhand depoling: e-comparise. Acrah Work everally: in the long run.
***********	Introduction : Post decode: Internet verdulon,
	1 . Chooper poices for traveron feet employees, bulk).
	2 loss time gravning (no commute time, chartat time of
	3 Widor droice (apolle from anythere outcombolde)
	4 No Juman help ladvice No passand look of goods.
	5 Security: Internot Frond, Gredit and score etc
	Conclusion Not in the short term
	<u> </u>
	During the post decade, the internet has tidy been
	revely like a real revolution for the modern world.
	Even though the internet itself, as a technology and
6000	it has been have to present for quite some in hime, it is the cheap lawering of personal computer prices and broadband beautifices that have broadband
65am	prices and broadband toward for that have branche
	the internet and as all its potential in a new
.,	light. With the internet becoming more and more
	accessible, tons of now web-based services have
	emerged, with each of them trying to make au
	lives better and easier are of those is of cause,
line	internet shapping, which allows people to have ourchose
-10	1. ()
Q	acode online and have them delivered to their

	One of the most important advantages of such
1000	a service would be the price it offers. Indeed, goods
Pre	on sale over the internet home a much lower price
gas	compared to their equivalents in traditional shops. This is mainly due to the fact that online dares
12700	do not have to pay for sharrooms and retail employees. They just need a warehouse to store
*************	their products, a few people to dispatch the goods, and a website, to low of the market dictates that
explain	l people will always prefer the cheapedr prices for goods of the some quality, and internet shapping clearly wins a
. 9	Another great advantage of internet dropping to is
Isone Clearly	that it is much less time someoning compared to braditional shapping. One does not have to wrote time in amorphish bradition, as in the long directionst quaves.
Exple,	Everything on be done while remaining at home, and performing a Pau clicks on the computer.
	In today's world, where there is considered to
************	he your precious, internet shapping offers a great way to some a few hours each month, and allows
	us busy people to do more activities.
ac-	Adding to the droop prices and quick service, is also the wide range of products that internet shapping
100	offers. Since the internet comprises of websites.
woods.	a huge amount of chaices in the dobalized world of today, some e-shapping websites even offer
chair	worldwide delivery under 48 hours. With such an

	Jefficient service, one and can really get wholever one	
1000	desires. Further more each many products are even	
	astomizable online for example, a Podball jevey	
	witten on have a personalized name written on	
	the book, and you can even have a proviou of the product online, before you click 'purchase.'	P
100	However, even with all the the above-martianed	
Bo	ladvontages, internet shopping is not really better	
	then traditional shopping in every agood. One	
n2 05	of the qualities that online chaps lacks in that of	5
himsel	of the human bouch. One will not be able to get	
12.25	on - the - spot parchosing advise from knowledgeallo	r
dest	to have a personal look at the goods ofther	
***************************************	They we are not able to hold it in their heads, and	
	see the quality with their own eyes for purchasing	
es.	vegetables for example, this on he quite a problem	
	Another great disadventage of internet shopping	
	Is they socious security issues related to it.	
40	Even though much kechnological improvements have	******
N. R.	been made to the internet in terms of speed	
F	and digital content, very few little progress has been made towards preventing internot frouds.	
	Business bransactions, even it mostly safe on	
yea.	popular websites, are often prono to vulnerabilities	
J.	one the losser known ones, Many pende own apt	
	bricked anto buying products one Take websites or	
	get their credit card details stoken by hockers.	*****

***************************************	Even	Chough	internat shapping is an underviable,	
***********			It way of doing purchases, it remains	.,.,
hore.	Par P	he kinn	e being constrained by its fau, but	
0100	still v	enyInspi	orbant Maus. It is quibe sure that	=
***********			shopping websites will replace mosk	
			ps one day, but this will occur on	9
			g term, with additional technologies	
			al reality, which may give users	
			allatic also online shopping experience.	
go 61.			aus shops as nothi online shopping	
	144	1	able to beat bailor made customar	6441
		1.000	I by devoked and concerned retailers.	
	E	19	Virtually eno- hee.	
			Highly Ilmant Cone 20	
			(42') expression.	
		0.2		
		23		***
			and makes some	
**********			cogeri observations.	

Examiner comment grade a

The introduction is very useful because it sets the scene for the main body of the essay. The topic of internet shopping is introduced by a brief overview of the rapid advances in the availability and affordability of computers and internet services for home use. A clear and well reasoned account then demonstrates convincingly how lower personnel and favourable warehousing costs can lower prices to the consumer, which is one of the main reasons for the success of internet shopping. The fact that ordering goods and services by computer has distinct time-saving advantages over sitting in traffic jams and standing in long checkout queues is highly relevant and well explained. The desirability of enjoying a wide range of choice from all over the world then follows the first two main points already mentioned. This point is strengthened by the appropriate example of being able to customise and personalise an online purchase.

The candidate then balances the analysis by admitting the absence of the 'personal touch' and the lack of 'purchasing advice' from knowledgeable sales staff which is available in traditional retailing. The short illustration regarding the selection of vegetables is valid but could be enhanced by including further products where 'feel', together with personal assessment of quality is important to the buyer. The question of various types of cyber fraud is quite rightly raised and fairly handled showing how some websites are better protected than others.

The conclusion offers a realistic appraisal of how far online shopping has changed traditional shopping habits and gives a well reasoned estimate of the market share of online/traditional retailing in the future.

This answer never wanders from the set question.

This script is very fluent and very accurate with good, clear expression. It contains just a few minor slips, e.g. 'frauds' and 'vulnerabilities' and 'on the long term'. There is just one grammatical error of subject/verb agreement which, given the high standard of the script, is probably due to a moment of carelessness rather than a lack of knowledge.

General conclusion

The essay shows very good topic knowledge. The main points are well explained with some convincing detail. This essay is very well written. The script is highly fluent with a good range of vocabulary and contains very few errors.

Question

How far would you agree that tourism is harmful to both natural and historical attractions.

Mark scheme

Key words are 'How far...?' and 'harmful' and 'natural and historical attractions'.

- Natural and historical attractions can be damaged/spoiled/destroyed by thoughtless tourism.
- Nowadays, particularly in developed countries, natural/historic attractions are protected, conserved and
 effectively managed so that no damage can ensure from a controlled number of supervised/guided
 visitors.
- Fragile wildlife, fragile vegetation and physical landscapes and areas are all duly safeguarded.
- This is now also the case in developing countries where national parks and other tourist areas are supervised and well maintained by rangers.
- Tourism in the past has had a detrimental effect on such things as coral reefs and fragile areas have been polluted. This problem is now clearly recognised everywhere and measures are in place to prevent this from re-occurring.

Example candidate response – grade a

10)	that for would you agree that thrism is hamilied to both natural and weterical attractions?
	Harnshel not banuful
	irrespanible trurist provide Lunds for research
	irrespanible truvist provide lands to research. Outro Hanoge historical provide lands to repair buildings. Inte wake the world aware of
	pollution due to natural produs
******	gaso :
	gaso: huntary, etc.
	Mas /
	¥
16)	How for would you agree that touriou is hamilied to both natural and weterical allraction?
	Due to an increase in the standard of hing in many prestern countries in the 20th continue, tourism was made more and more avoidable to the common people Keeping the leisure factor, Tourism Operaturally was gradually subdivided into various
	the country people Keeping the leisure factor, Touring
	pranchas ranging trans economing to historical
	Tourieu However, we should ask questives:
	to what extent are these new-age touring
	favorable or rather in disfavor of the world's

No. Il	How for would you agree Mod burning is bounded to both northered and historical altraction?
	Due to an increase in the standard of living in many western countries in the soft outry, touring was made more and more available to the common people apart from the lessure factor, tourists concidently come to be interested in the different aspects of tourien like ego-tourien or waterical tourien thewever, this was not to be made without any deterioration to the environment or to between ontes. Then we should ask another, how does tourien harm natural and lighterical sites while at the same time, it can bendit them?
	Sectually hourism on be handred to natural attraction especially when it is aused by inespecially tourists. Indeed many are those who throw lifes owned and he havest or instending ally downed so may be vital to the invoval of autour species filso, very beginsts who throw their arganettes, hence burning acres of hirest destroying natural habitats of animals and cousing the lost of thrustands of graves. Moreover, pollution is also a major threat to the environment of historical laws to restrict the speed limit of boods visiting the arrest the speed limit of boods visiting the arrest basies as they were

	demagner the oval reefe with the leakage of
Question No.	damaging the coral reefs with the leakage of
9.19	damaging the coral reefs with the leakage of
	18 the twest of Amoronia which is famous w
*********	is trekking activises; is being deteriorated to due
	to the clear off of trees to make padles his
	1. Mark and 1. A. Lawrence and John Control of the
*********	prolluting gas daniage seems plants on their passage.
***************************************	Our historical site are also being harmed indeed,
	due to the deuse pollution in the area, the laj
	Mahay in Judia 19 being drukened. Also due
	the its high popularity among tourist, the Mache Piche in Scath Hospia how seen its
	Machu Pichu in Scuth Hosea hous seen in
	ascess testricted to a limited aucund of Townst
2	hulbernose in the 1980's, an american tourst
Meneg 1	pushed by some fematical thoughts burnt
(K	a major part of the Al- Agea Mosque in Jenisalan

+	of hunters and braconniers! theaters Many species
	of hunters and braconniers! theaters Many species
	are killed each year and Their moducis seesaid
	to toursts - Fin Africa, Clophants are being
	killed for their tusks which are sold at high
	artail species This also concorn historicas
	Istes as in Scuty Amorica, contain relics of the
	Aztocs are being robbed from them to and sold in
**********	the storget to hoursts:
	A.S. A.S. A.S. A.S. A.S. A.S. A.S. A.S.
	However, Tourism can also be benefit to the

" Convircument and samo histogram sites. Indeed, in	be wei this o
Alrica, the money collected from touring is being	
used for the proservetion of natural sites, to	
theed annuals and the protection of their natural &	
to the sand is a second in the sale of the	
many water country habiteets against hunters	
Also, This also benefits historical sites like the	
"Hagra Sophia" in Turkey where Byzantinos	
moscure are being discovered on its walls.	15
Tourism also englos to hind astorn	E
Scientists in their research of linding or	ļ
achieving favorirable conditions he the reproduction	
of outain species- For instance in 2010, scientists	
of outain species for instance in 2010, scientists were able to make two Parados in China to reproduce	K
It may also help in The Clouning of outain	
endangered species the the Tormanian wolf.	
J ,	
finally touriou is may be the most effective	
way to touch people concounty the safeguard	E
of our natural and historical sites. It is only	
after a having seen the impact of prothetica human]
activities a nature trud historical attractions	
flecit sends start to realize that all them we the	
May one day dissappears. This will encourage others to de and rethink two before doing something	C
may and day sussappears. This all encourage	-
others to see court rethink will betwee doing something	-
and notional sites:	
and named stes.	
113.	
notural sites and historical attractions suffer	
natural sites and historical attractions suffer	

Nu	damage from touriou- Han	verer we cannot out the
	blame on the activity but	
	Thomselves as like we how	
Les	only help to preserve so	eeies and medically stoned
	monuments but cuso ma	ke the world aware of
	Thom in the hope that it wa	y Change Their attitude,
	Conserning Conservation of or	
	U	
	E14	quist That wit some style
	Ciq	a resorable effort with
	52	ducat ponts + some
	23	Mistretini
		and add to what begin to be
	127	t formunated efforts wh
		provide

Examiner comment – grade a

The introduction probably quite rightly considers the damage done by tourists to natural and historical attractions as an inevitable consequence of the twentieth century growth and development of mass tourism. It also signals the arrival of eco-tourism as an indication of a recent awareness of harm already caused. The candidate points out damage to vegetation, problems caused by litter and devastating fires as a result of visitors' carelessness. The negative aspects of certain types of pollution are then examined carefully and well illustrated with relevant examples from Australia, South America and India. The essay then moves to examine threatened species of animals, again with appropriate examples from various countries, but does not make a convincing case for significant tourist involvement/blame in this case. The candidate then quite justifiably looks at the benefits derived from tourist money, supported and illustrated by examples of preservation in Africa and in Turkey, and at how this income from tourists helps to fund many important research projects on animal welfare. The conclusion is a brief summing up of the points already made.

The English is fairly fluent but does contain a number of errors. There is some faulty spelling, e.g. 'leissure', 'ascess', 'dissappear' and 'clonning.' Expression can be awkward at times, such as 'throw their cigarettes', 'the lost of thousands of species' 'is being deteriorated' and 'clear-off of trees' and there are also several obvious grammatical mistakes caused by careless checking. It is not recommended to insert a foreign word, for example, 'braconnier' when the English equivalent is not known. Such words should either be omitted or explained with known words or phrases.

General conclusion

The content shows good knowledge and awareness of the topic and is points are often well illustrated using appropriate examples. The impact of some points is occasionally lessened by some loose expression. The English is reasonably fluent, but at times is spoilt by errors, some of which are surprising given the overall standard.

Question

'Practical skills and academic learning are of equal value.' Discuss.

Mark scheme

Key words are 'Practical skills' and 'academic learning' and 'equal value'.

- Most will compare skilled tradesmen with professions filled by graduates from HE.
- In many developing countries university courses are prized for their potential earnings and status in society.
- Skilled tradesmen are vitally important in developing countries as the infrastructure is improved and urbanisation progresses.
- In developed countries a university degree is no longer a guarantee of a prized job and well qualified tradesmen are sometimes in short supply and therefore able to secure a good living. In cases of extreme shortage, tradesmen/trained hotel staff are brought in from less affluent countries to fill the vacuum (e.g. Eastern Europeans in various EU countries suchs as France, Germany and the UK).
- Both practical skills and academic learning are vital constituent parts of any successful society but academic learning still probably enjoys more kudos but not necessarily more income.

Example candidate response – grade a

	Practical exills and academic learning are of equal valve.
	To be able to live in the society today, it is necessary
	that one gets an education. Education is the process by which
	we excornice not only ethical knowledge, but also smills a good
	habite ralves and attitudes. However, when me talk of
	becoming educated today, we after tend to refer only
	to academic learning Assarding to Mahatma Gardhi.
	education should aim at the all-round-development of an
- do	_individual, that is be must not only be academically good but
oper	must also be able to use his bonds.
	Bring academically well qualified to more impartant
	taday than exex before. This is indeed one of the
	very first aim of educations. Having been to school not
	soly squipt one with a good certificate on which the
quitt	Employer would bose booself for qualifications but also
(8,1X*)	juinakes the individual acquire certain values such as
اسلام	Roby equipt one with a good certificate on which the smplayer would have bonself for qualifications but also promotes the individual acquire certain values such as tesponsibility, teamspirit and stead fastness in worn. Moreover
	the more are it acordenisally qualified, the more more
	jab appertunities be will have mad the better it would
	be for his and success in life. For instance, brain deals
	may course engineers and doctors to more to, divelopped
	Sountries where they may move more money:
	Yet and was a land of the
	be so marched in because it later and acquire
-D	soop zeille for daily activities or managing one's

	académic handedge is a numerate one mening that	
	he is at ease with numbers and can count. This implies	
	that he can very well manage his money. Moreover, a literate	
Jo Sand	person can inform himself through reading. Asodemic learning	
	Academic learning mones people get more out of	
	life. It helps make life much more enjoyable and	
	pleasant as it makes people make multinament, that is they	
	are uble to make their and decisions. In this way, they	
elikon -	are uble to more their own decisions. In this way, they are not exectly for fooled. As stated earlier, academic learning	
man de	temper students centain values Values, then are not only required	
	to abbin a jet. They are important for the emutional and	
	psychological development of an individual. A person who is	
	sendencially good is often one who is socially well-integrated	
	and in this way way may ashieved self-confidence by	
	building bimielf exteem from others.	6
6.7		
	Hawsuss, sitting in a classroom and learning theories	
	by heart dues not make an accomplished individual In	
	fact the process of education may be summed up in	
	the three Hs i heart, that is emotional development, head	
~	the meaning intellected abilities and as important as the	
broxim	two others the hand What is the we of being	
kt		
globil	academically good if ere is woodle to use his	
	hands? A child must roles acquire practical smills by	
	plazing " grows	
		
	In prebateric times, perent tought their children how	
15.3	W to bust for food Novadays, practical skills are as	
Ž	v. important to survive tor inclente, prostreed skills web	
1	or bandisingt may help people to even start their	

nu soon entemprises if they	are mubble to asquire associanis thinnesso
1	ness shills may be used as a
	if not completely eradicate it-
	enon subject each or food and
	jub in this particular Aleld
Education may be con	nsidered ou on lifeleng precess which
as bone donor with air streets	nds in the head. It involves
but only sendenic learning	bd. also acquiring certain
	oplete development of indian
	be able to see both his
individual for one must	be white to ever both his
head and his heads:	
hend and his hends:	
hend and his hends:	
hend and his hends:	of store the few errors, clar
head and his heads:	of stone that for errors, clar
hsud and his hends:	of plans that for every, clar of very easy to faller 15 Los the right rober but development
hsud and his hends:	of plans that for every, clar of very easy to faller 15 Los the right rober but development
hsud and his hends:	To propose that few every, clev + very easy to fallor 15 Los the right reder but divelopment 15 not always underture. Needs to Contrast/compare projecture/none
hend and his hends:	To place that for every, clev if very easy to father 15 Los the right votes but divelopment not about 1 compan projections (none according) + bades (named shell),
head and his heads:	To show that for every cleve of very easy to fallow 15 Los the right refer but divelopment in the charge underther. Needs to contrast (compare projections (none accordance) + people (normal shell), Needs to show the hard for both, It's all
head and his heads:	To phonon that fan evrous, clev t very easy to faller 15 Los te right relection divelopment not always underture. Needs to Contrast/Compare projecture/none

Examiner comment - grade a

The introduction is clear and to the point, with a particularly apt reference to the words of Gandhi regarding education and training. The candidate then gives the traditional view of the desirability of good academic qualifications. This view is currently being challenged in some developed countries because of the everrising costs and the growing number of unemployed graduates. The level of academic learning is not clear in the next paragraph as even a good primary education can achieve a satisfactory standard in 'counting' and 'reading'. The next paragraph referring to informed decision making and social esteem is clearer but could be improved by supportive examples. The point on acquiring manual skills is valid but should also be extended to include those who are not gifted academically. The issue of practical or manual skills appears late in the essay with a valid comment about how a manual skill or trade can lead to self sufficiency and ultimate survival in society. However, the example of 'food and nutrition' does not seem to be appropriate to a skilled trade. The short conclusion focuses on academic learning and practical skills in an individual. It does not adequately deal with the essential complementary role of both professionals and tradesmen, which is vital for economic success in present-day societies.

The English is fluent and very accurate and contains very few grammatical errors. These mistakes could have been spotted during a final check before the examination ended, e.g. 'one of the very first aim'. There

are also a few examples of incorrect expression, for example, 'on which the employer would base himself' and 'building himself esteem from others'.

General conclusion

This essay is very much on the right track with some relevant material. Points are not, however, always fully developed. To be more successful, the essay should also have examined how both professions and trades are of great importance in a successful economy. The English demonstrates a high standard of fluency and accuracy.

Question

To what extent is sport being damaged by money?

Mark scheme

Key words are 'To what extent...?' and 'sport' and 'being damaged by money'.

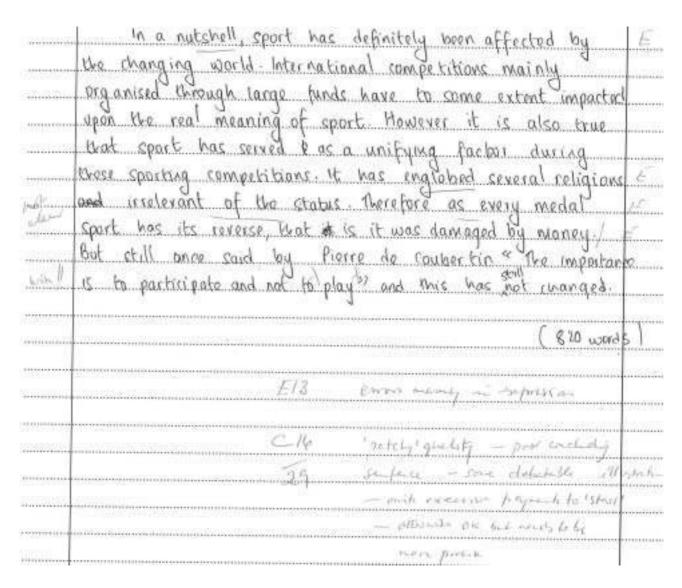
- Sport is becoming more and more of a business. This is particularly the case where huge transfer fees are commonplace and huge salaries are earned by the leading players.
- This means that no 'poor' club can compete with 'rich' clubs (usually bought as an investment by foreigners) and the nutruting of young, local talent takes a back seat to the purchase of 'ready-made' stars from all over the world.
- The high investment demands virtually instant success and an attitude of 'the end justifies the means' even if they are morally questionable and do not reflect the true spirit of fair play.
- Cases of match-fixing, bribery, horse-doping, using performance enhancing drugs, illegal betting synficates and dishonesty/cheating of all kinds are common undesirable occurrences which should have no place in sport.
- Top tennis players and professional golfers are also very high earners although many at the start of their careers struggle financially if the can not attract sponsorship.
- Sport os now a world-wide industry and provides a very good living for the successful participants but also for the army of agents/coaches/trainers/manufacturers of sports gear/equipment, not to mention all the media jobs, from technicians and engineers to commentators and presenters.
- The Olympic ideal that participation is more important than winning is not clearly evident these days.

Example candidate response – grade b

14 Since the	
Since the primitive times, sport has been subject b	· E
gue & several debates Before ingaging into such debates we	
must firstly identify sports as a means to shape one	
character through either mental or physical activities tha	A CONTRACTOR OF THE PARTY OF TH
we perform Sport be it an amateur to a professional	
one has imparted upon several spheres of human soriet	Y - F
The recently organized common wealth and world cup in	July /
bear testimony to the fact that sport still occupy an important part in society However most recently with	1.6
the various developments sport is said to have been de- from its original objective	viated £
0	
Today the concept of Today with globalisation, has penetrated alm	nost
all aspects of human life Sport also has not been s	pared
Views are sharply divided upon whether sports is being	
affected by commercialisation. It can be rightly said	100
that sport has to some extent burned into a furrative	AMERICAN STREET, COLUMN
business Millians are spent whenever a world sport	
iccue is organised. Entrepreneurs who are mainly quided	CONTRACTOR OF THE PARTY OF THE
by profit molives normally inject their money where they	
find it profitable. The poor people find it difficult	Charles and the same and
to pay for subscriptions that are now demanded by eclu	
before performing any kind of sporting activities in this sens	
sport has definitely been damaged by the colour of me	mey. E
Sport is amnipresent and has even not spare	1
the field of politice leaders usually finance large	2.4%
projects morder to gain votes the media which is	
considered to be the fourth state work hand in how	

with those politicians It is therefore pertinent to state	
that sport has been highly mediatised mainly for the vested	
interests of distinct groups this political issue has even	
gave rise to the Tibetals war who tried to extinguish the	100
burch relay in Paris in 2007 The Main reason was borause of	
their lack of financial positions and their political instability thre	E
sports have clearly been damaged by the endeavour for	
popularity honce money.	£
-1 4	
In addition, we are leaving in a technology-driven and materialistic society People are living in a rat-race	S
competition where the colo purpose is to make money behind	
their quest of achieving success, they have definitely altered	
the true meaning of sport while some do not have time	
to do sport, others have been blinded by the competition that	
spork the now exhibit for example, Mike Tyson even bit the	E
ears of his apparents since during a baxing match People	
nowadays are said to be coach-potatoes and spend their	
money laxishly on things they could do by themselves for	
example walking to the supermarket instead of going	
by car The use of execute technology has not only created	
pollution but also has blinded people upon the true meaning of	
courts Others are so much whinded by money that they can have	C
recourse to illegal moons such as dopage for example Armstrong	E
in Jour de france 2007	£
1830	estarilli.
However there is the unchakable truth that	5
sport might not have been damaged only by money. At this	
juncture it would be relevant to point out that sport has	
also been affected by racism. The act of being racist is	

	purely a subjective emotion. Adolf Hitler refused to shake hands with Jess Owens, the time when Africa was cleared but	
	from the Olympic games then today, sthere are still	1
	substantial evidence showing that course is still an ongoing	16
	buttle	
	But has sport really been damaged? It depends upon	
	the type of sport we are talking about There exists sports such as valley hall where team spirit is still present. Not	
	avided with the aim of making money the team develops	
	a sense of potriotism and learn to sope with the moods and temperaments of the other persons in the team.	17
av	With intelligence a team can win a game but with	
	team spirit they can win a game from this point of view sport has deviated from its rature and not	
	pseu gawadeg ph woush	
	Closely connected to the above despite the	
	precence of money special definitely change but towards	
	their exchange tournaments. Virtues such as ping-pong diplomacy generated when	
	diplomacies came into force. The diplomacy generated when thing and ivnited states exchanged weir tennis-players.	
3-0	During international oporting competitions, fraternalism	
	has gained momentum. PHALETES have fans all around to world showing that sport is losing its grip upon	
	bouters and distances which are now becoming inclevent	
	Even a small island has been recognised internationally and has got the chance to participate in the recently	-
	ordanized common measure	100



Examiner comment - grade b

The opening paragraph confirms that sport still plays an identifiable and important role in modern society and provides the relevant examples of the recent Commonwealth Games and World Cup in football. The 'fact' of sport attracting more and more money is then considered but no examples are offered to support this claim. The next issue relates to politics and sports with claims that politicians 'buy' votes by financing sport. The paragraph on technology drifts on and off the question of money damaging sport and the example of Mike Tyson's 'bite' is not really appropriate. The section on racism in sport is at best tangentially relevant to the question. A better paragraph is the one dealing with more positive aspects in a sport, such as volleyball, where team spirit is all important and money does not play a significant role. This theme is then developed to include cultural exchanges and fraternisation with the 'enemy', leading to improved diplomatic relations with money not being an issue in this case. This point was underlined by the example of 'ping-pong' diplomacy when China and the USA confronted each other at table tennis. The conclusion does pick up on some of the threads in the essay. It is a shame that the final quoted sentence is not accurate as it confuses 'play' and 'win.'

The English contains a number of avoidable slips, mainly in expression. It is reasonably ambitious, but would have scored higher had there not been a series of errors. For example, the introductory paragraph contains typical slips such as 'engaging into' 'sport still occupy' and 'to have been deviated'. 'In a nutshell' is acceptable in everyday spoken English but should not be used in formal writing. This error in tone was noted in many essays.

General conclusion

The essay contains some appropriate points and relevant material, but it does drift on and off the subject. Some points should have been enhanced by more precise detailing. The vocabulary is good. The essay is reasonably fluent, but is spoiled by some slips.

Question

Is Mauritius too dependent culturally and economically on the wider world?

Mark scheme

Key words are 'ls...?' and 'dependent culturally and economically' and 'wider world'.

- How far is it possible for an island the size of Mauritius to prosper in a globalised world?
- How strong are the cultural roots in Mauritius and to what extent are they being 'diluted' by the wider world?
- The role of government/people in promoting and safeguarding Mauritian culture.
- The role of the government/people in welcoming inward investment and foreign companies without endangering local industries and local companies.
- What progress has been made in keeping Mauritius up to date with new technologies suchs as IT?
- The contribution made by tourism in Mauritius to the economy and its influence, if any, on Mauritius.

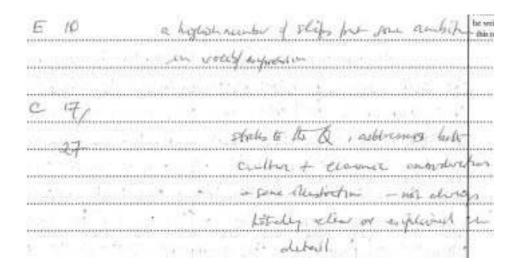
Example candidate response – grade b

3.	Is Hauritius too dependent culturally and economically on the wider
	voorld?
	Plan
	Intro: - Mts. Mixed economy.
	aims of the govt
	dependency sdebatable.
0	culture _ own culture _ fastivals
	his havic dates.
	/ westernisation
	x culture enosion - adopt western culture, style
******	X flaw towards the anarican culture.
0	economy _ trade (nuch imports)
	_ local consumption
******	-touvium.
	- affected by financial, euro, food, energy crisis.
	Noverthalex, sustainable cleve lopmonts , autonomy
	_, self-sufficient.
) hydro-electric station(recently) (La Nicolière)
	Solution + parental quidance 7
********	y cultural activities. Jauthine
*******	Japat 14ve step seconomy.
	, , ,

3. Mauritius has a mixed economic system whereby both the	
government and private individuals have the right to voice out their opinions.	6
The prior aim of the mauritan government has always been to maximise	
the wolfare of the population. Despite the fact that the Mauritian culture.	
exists, nowadays, in our modernised society, must Mauri hims willingly	
integrate the Einstern culture in their lifes. Additionally, being a small island	€5
with limited resources endowment. Mauritius is rather dependent on the	E
international tracte for its local consumption wavetholess, it still remains a	
debatable in we whether Hauritius is too dependent or moving towards	E
autonomy. It is underviable that flauritius is a multi-cultural country.	
Each religion has its own norms, traditions and culture which were when	
combined together represent the diversified and colourful Hawitian	
wilture fach and every Maditional festival is celebrated with the same	
joy and enthusiasm whether it is an islamic festival or a hindu festival	P
The sharing of knowledge and culture exists among each social group	
around the island and this results into a rainbow of authoral knowledge:	
and Hauritius need not to dependent on the wider world for any cultural	6£
event, the Mauritiuan government occasionally organise events through .	Ç
which the whole Hauritian society revive their wither and moditions	
with all the communities that exist around the island. Charefore Houritius is	
independent due to its multi-racial society.	
independent due to its multi-racial society. It is a sad buth that navoadays, youngetest prefer the	
new trend of westernization to the Madilional without norms. The western	
new trend of westernization to the Madilional withwal norms. The western wilture has tracket so much around the globe that even Mauritius is not	
left out in this warge new era of westernhation. The years young	E
generation are more keen to adopt and learn about the foreign cultures !	5
which how become the trend of the twenty-first century instrad of	
heeping the Hauritian culture intent alive. This adoption of western styles,	
clothing, music and even lifestyle has led to great culture evolution in	

	Mauritius. In this case, the mauritian population is seems to be much	p
191400309	dependent on the wider world's culture despite having its own this	
no toto note	flow of western culture in each and every house through the youth	
	is growing day by day. A hefelling example would be the adoption of	E
Mil	the 'emo' style which is very the current in Hauritius nowadays.	concessors.
	this type of etathering dressing style comes from the western background	E
AN July	itself. Culture ension has turn most part of Mauritius into a uniform society western broadistion tather than being a multi-terestal one. Mouritius forms part of thirds-world countries. The lack of	£
anti-challen	Manifest force out of third and property the last of	£
Ek. ph	Tutter has forms part of the local to be a base of the	žr.
	resources forces the Maurilian government to dependent on foreign made.	
00000000	in order to supply that spect consumer products on the local market	
	Since the foreign products are menes better in herms of price and quality	
Sales from	even the Hauritian population prefer the imported products rather than the locally made ones. The use of foreign tamatic items among young	b
	the locally made ones the use of foreign sometic items among young	
	girls in Mauritius illustrate the dependency on the foreign market for	G
	consumption. Closely connected to the above to the fact that Mauritius	
2	depend on the import of its sugar and textiles to ensure its foreign	
	currency revenue. Hence it can be seen that for concumption and brick	
2070300000	Marritus reeds the foreign world	6 t
**********	Additionally Kurthermore, the main economic sector in Maurikus	
	is burism Our island depends much on the take of hourist arrival	4.40
	from year for its economic progress the arrival of tourist boost the tourism sector, travel agency companies, hotels and accompdations the	E
	When burists come to our country, even the difficultarial and staft	
	industry earn a living as the foreigners buy our local and unique	G
1.4	Man wade and at A the local end-west and bade demanden	15
baller	man made products. As such the local employment and brade dependent the wider enoughed in order to no tauka me keep our economy	
**************************************	The wider should in order to an index to the conomy	
September 1	operating smoothly. In case there is a decrease in the arrival of	
·····	foreigners, the veconomy might face a downfall in terms of	in correct
	financial gains.	

	It has been observed that Maurilius becomes vulnerable due to	11/5
	the socio-economic problems happening around the globe. The financial	5-1
	Crisic, euro erisis, food crisis and exon energy crisis had adverse	
did to	effects on our economy in the rocent years. This was a consequence of	É
of H.	dependency itself. As a result, the faurition government book deliberate	
	actions in order to turn Mauritius into a self-sufficient and sustainable	
19943434110000	fulund the project extract 'Hourice, I'lle durable' has already been	
	integrated and financial by the government. The objectives are mainly to	*****
	Use assertenousable sources of energy to produce for our own consumption	£
	as well as uring unlimited resources to produce energy. The main hools	
	are the color, and the wind energy and the sugar lane residuals.	E
PACTOR AND	He Hence, it can be noted that Mouritius is moving away from dependency,	
2 X	grachally.	
9pg	Our government in investing hugely in education of the population.	E
	New experiments and research by exilled and falented individuals are	
	helping to make our small island, a sustainable and autonomous one. The	
	new hydro-electric power station at la Nicolière which gets the reservoir is not only to store water but also to provide alectricity exemptly	E
*********	the developments event of research and development. Another example	G
DOLE	would be the use of bugass from sugarcane to produce ethanol and	5
A per	firel. Mauritius is trying to make out the best met from its limited	£₽
Manager 1	resources which it has this is a positive step tonward in order to reduce	
	dependency on the wider world.	
*********	U	
	that Mauritius Is a dependent country for its survival. Nevertheless, the	2
	move towards economic independence is a positive step. The problem	
***********	of culture erosion might be solved through interesting activities to	
	encourage youngeters to adopt the manifican without mainly as well as	
. ek	of culture erozion might be solved through interesting activities his encourage youngsters to adopt the mauritium culture mainly as well as parental guidance. As such in the long term, Hauritius's dependency on the wider world would significantly reduce.	
Less	the wider would significantly reduce.	



Examiner comment - grade b

A sensible and measured start to the essay places the island of Mauritius in a global context. The point is then well made of how Mauritius is a multi-cultural nation in which differences in norms, religions and cultural practices are acknowledged, accepted and even celebrated. Further development of this theme however shows that the younger generation is strongly attracted to Western fashion, music and lifestyles which will probably cause a decline in the influence of Mauritian culture in the near future. Some illustration of this valid point is reflected in the example of recent Western fashion fads, but the last sentence in this paragraph seems to exaggerate the current situation when contrasted with the opening sections of the essay.

The candidate then considers the economic aspect of the topic explaining competently that Mauritius is not blessed with natural resources and is therefore very reliant on its exports of sugar and textiles to pay for its necessary imports. Similarly, the tourist industry is well identified as a major source of much needed foreign exchange. This point is supported by the valid reference to local crafts in particular and employment in general. The essay then describes and explains the concept of *Maurice l'ile durable* which was introduced by the government to gain maximum benefit from limited resources. Some illustrations are offered but it is not clear how much has so far been achieved and how significant the benefits are. The exact meaning of the first sentence of the conclusion is impeded by loose expression but the rest of the last paragraph expresses an acknowledgement and a wish based on valid material discussed earlier in the essay.

The English is reasonably fluent and a range of vocabulary is evident. There are also, however, far too many basic errors in this essay. The candidate is erratic in the use of capital letters. There are numerous examples of faulty subject/verb agreement, e.g. 'foreign cultures has ...', 'the use ... illustrate' and 'the arrival of ... boost the economy.' Frequently the 's' is omitted on plural nouns and/or the plural form is incorrect, for example, 'lifes', 'most part of' and 'the arrival of tourist'. The use of definite and indefinite articles is also problematic at times. Expression can be inaccurate, e.g. 'with limited resources endowment', 'to make out the best from its limited resources' and 'Mauritius is a dependent country for its survival'. 'Out' is not needed after 'to voice' and 'together' is not required after 'combined'.

Many of these mistakes clearly do not arise out of insufficient knowledge and could have been corrected with a careful check before the end of the examination.

General conclusion

This essay is solid. It shows knowledge of the topic and sticks to the question as set, focusing on both parts of the question. The overall impact is, however, lessened by the English which, although reasonably fluent, contains many errors.

Question

'Television has little to offer teenagers in Mauritius these days.' To what extent do you agree?

Mark scheme

Key words are 'Television' and 'little to offer teenagers' and 'Mauritius today'.

- Expect a variety of answers dependent on personal opinion.
- Any opinion is acceptable but must be supported by credible examples.

Example candidate response – grade b

15 "Television has little to	
today." To what entent	do you garee?
	BOOK OF STREET
4 macases aware	1 boatch films (moves)
through documentaries	/+ non-educative decumented
en micunic Think	I do not do well movem
Televia	
A STATE OF THE STA	unitive 32. Victorice in films and more
worldwide and sensitisation.	Comes, gas, form Brand
Res seeins Patrioton prople	
sufferiors in June 2010	
due to floodings	Mouritions start movies
100e 19 110e 5/15/1	below the ase of 18.
# c. 11	
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Brally, various newly added channels in Mauritium Mauritius allow teencyges to relow the same time developing, the creativity Xal of relamation, they are able focus of on enaminations and everyday activities. They are able to constructively and creatively think . During holidays, competitions are diffused on live so that those who did access to them, participate indirectly. Therefore these students care more custo to demonstrate their abilities through speaker, articists and music having developed a critical and lecteral way of thinking . From the advantage that Mauritian terms termsers ove provided with, it is clear that television offers much more to them to day While considerings the pres and can entically brought forward, after much analysis, it can be deduced that the fact that has little to offer to teenauers in Mauritius today is partly irrelevant while taking into account the positive impact of television in the case educable programmer , sensitisation, global awareness culture preservation and creativity development, this statement our proves to be the contrary. Therefore television be has much more to other teenesses of the country to day to day

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Examiner comment - grade b

The introduction gives a brief but interesting historical overview of the arrival and subsequent technological development of television in Mauritius. The first half of the essay claims that youngsters spend too much time watching TV and consequently do not achieve good examination results. There is no judgement, however, of whether television, inadequate parental supervision or poor time management is responsible for poor academic performance; nor is there any evidence put forward to support this view. The next paragraph makes a series of sweeping and exaggerated assertions about the bad influence of violence seen on television on attitudes and behaviour of young people.

Evidence for this is offered in one particularly nasty example of sexual assault in Mauritius with the rather simplistic conclusion that this clearly proves that violence on television 'forces' teenagers into a life of crime. It is also claimed that actors smoking on TV is causing a widespread increase in the number of people addicted to smoking in Mauritius, but this is not reflected in the quoted figure of '23.5% per 1000' inhabitants, addicted to nicotine.

The second half of the essay then proceeds to list a number of advantages which television documentaries and educational programmes can offer the young people. For example, news programmes can help to create a global awareness and an understanding of problems in other countries. Reports of devastating natural disasters are broadcast instantly across national frontiers. This point was well illustrated by teenagers sending generous donations to aid the victims of the disastrous floods in Pakistan but the data used as illustration, e.g. the death toll of 'hundreds of thousand people' is exaggerated and also grammatically inaccurate. The following section on cultural awareness is valid but is not well detailed and illustrated. The paragraph on how students can become 'creative' by relaxing in front of the television set is not totally convincing.

The conclusion is not completely clear as it contains some loose expression, and the case for claiming that television has 'much more' to offer 'teenagers of the country today' is not convincingly made.

The way in which this essay is structured is not recommended because it is an essay of 'two contradictory halves' and so lacks a continuous argument. The balance of positives and negatives should be struck within

each point as the discussion/analysis progresses. The way this essay has been structured also means that any weighting which the candidate gives to each positive/negative aspect is missing.

When any form of data/quotation/example is used to support/illustrate points, candidates need to ensure that it is accurate; otherwise, the point may be weakened or even doubted.

The English is not difficult to follow but expression can be faulty, e.g. 'are vulnerable to poorly concentrate', 'tend to overwatch', 'films are rated eighteen years or fifteen years old', 'through watching smoking actions', and 'television watchers.' The grammar is fairly sound and the mistakes that are present seem to be the result of carelessness.

General conclusion

The candidate demonstrates knowledge of the subject, but the structure of the essay makes it difficult to assess the gravity of the issues raised. Supporting examples should have had more clarity and accuracy. Sweeping assertions and generalisation also spoil the essay. Although the grammar is generally sound, the expression is sometimes guite awkward.

Question

Consider the idea that money can never buy happiness.

Mark scheme

Key words are 'Consider' and 'money' and 'buy happiness'.

- Is this old adage true or is it a kind of consolation for those with little money?
- A definition of happiness in this context is required.
- Factors other than money which may lead to happiness include personal contentment, a loving relationship and/or family, a successful and fulfilling career, good health, interesting and stimulating leisure pursuits, no major worries.
- Money may not be able to restore failing health, nor mend a broken relationship. It can not make good
 the loss of a loved one nor provide an instant answer to loneliness. The responsibilty for managing and
 taking good care of large sums of money is not necessarily an easy task and can be a source of
 indecision and worry.
- There is a saying in German which, roughly translated says, 'Money does not make you happy, but it can be soothing'. Perhaps that is the nearest point to happiness.

Example candidate response – grade c

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Examiner comment – grade c

The opening sentence is unclear. It is presumed that the candidate meant 'an undeniable fact' or did it mean that money can indeed buy happiness? The presence of a 'comfortable' middle class in most societies is also overlooked. It is also disputable whether the 'poor ones' seek instant wealth, the wishes of most poor people are usually completely focused on having sufficient food for the family. The candidate then turns to the sociologists, Durkheim and Marx, as sources of further ideas on the topic but the conclusions drawn from their work are not clearly made although the underlying ideas are detectable. The next paragraph is stronger showing quite justifiably the worries and fears often felt by the rich and powerful about personal security for themselves and their families.

The last sentence 'with money one cannot afford happiness' does however require improvement. The next point regarding greed is also valid and is enhanced when contrasted with the teaching of the holy prophet Muhammad. The inference that those who inherit wealth will all become gamblers and drinkers is too generalised and overstated but the accompanying claim that 'those who toil' know the value of wealth

is quite acceptable. The concluding paragraph is generally sound although the first sentence could be rephrased to make it really meaningful.

The English expression is frequently flawed, for example, 'it is a true', 'Durkheim brought down the idea', 'the surplus was enjoyed merely by them', 'they spend lot of money putting bodyguards ...' and 'never happy and at ease although their wealth'. Grammar and spelling are sound.

General conclusion

The essay is inclined to generalisation and lack of precision on certain points, but it does contain some valid material. The standard of grammar and spelling is quite good, but is let down by loose and faulty expression, which in turn makes the meaning more difficult to follow.

Question 4

Assess the ways technology is changing how, when, and where people work.

Mark scheme

Key words are 'Assess' and 'technology' and 'changing how, when and where' and 'work'.

- Examples of the new technology which is changing traditional working practices are video conferencing, multi-purpose smart phones and e-mails.
- This new technology enables instant communication irrespective of distance and national frontiers.
- The office is becoming less and less of a focal point for some white collar workers.
- The benefits of working from home include no waste of time and stress while travelling, the opportunity to work outside the traditional pattern and the chance to focus, without the usual office distractions, on the tasks to be accomplished.
- The disadvantages for some may include over-reliance on machines rather than sharing ideas and strageies with people informally, the lack of face to face social and professional interaction and not feeling part of a coherent team and the possible distractions in the comfort of home.

Example candidate response – grade e

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Examiner comment - grade e

The introduction is rather vague and requires more precision. For example, the evolution of computer technology was also a hallmark of the last few decades of the twentieth century. The reader has little idea of what is meant by 'specimens have been designed and constructed' but the last statement provides the link to the question. The candidate then provides a list of jobs and occupations where technology has added 'a new dimension' as regards various work practices.

The changes in the agricultural sector provide an apt illustration of hard labour in the fields being replaced by highly efficient machinery, but the candidate writes 'During the last decade' when surely these changes have been going on for considerably longer. A further example mentioned is the sugar cane industry in Mauritius which has become increasingly mechanised. The next point outlines the advent of computers in various professions and industries which enables employees to work more accurately and more efficiently. In addition, it is asserted that 'working from home' means 'to be free from work pressure' but no evidence is provided to support this view. The saving of travelling/commuter is clearly valid and certainly a benefit for many employees.

This essay contains valid material and does, to some extent, cover 'how' 'when' and 'where' but points need further analysis and development. For instance, the candidate is entirely positive throughout about the changes brought about by computer technology and is obviously a believer in the improvements it can offer. However, to enhance the discussion and to put the advantages in perspective, an acknowledgement of possible drawbacks such as the distractions of working at home, employees being replaced by machines and reduced social contact should be included.

There are many mistakes of all kinds in the English in this script. Expression is often uncertain, e.g. 'the twentieth century has marked by the ultimate evolution of technology', 'the more highly proliferated office jobs', 'the workers were also tortured to work in the striking sun' and 'all public offices are incorporated with computers.' This candidate possesses a reasonable vocabulary but needs to know how to use these words in the correct context. The grammar is insecure and includes incorrect subject/verb agreement, e.g. 'the growing advances in technology causes ...', 'this by the way increase the cost ...' and 'research are still on in improving workplace conditions'. Plural forms are sometimes wrong and there is the occasional incorrect usage of tense, e.g. 'In Mauritius, sugar cane cultivation is done mostly by machines since 2006.'

General conclusion

Valid points are often mentioned rather than fully developed. The English contains many grammatical errors. Expression would have been much improved by the use of vocabulary in its correct context.

Question

Consider the idea that money can never buy happiness.

Mark scheme

Key words are 'Consider' and 'money' and 'buy happiness'.

- Is this old adage true or is it a kind of consolation for those with little money?
- A definiition of happiness in this context is required.
- Factors other than money which may lead to happiness include personal contentment, a loving relationship and/or family, a successful and fulfilling career, good health, interesting and stimulating leisure pursuits, no major worries.
- Money may not be able to restore failing health, nor mend a broken relationship. It can not make good
 the loss of a loved one nor provide an instant answer to loneliness. The responsibilty for managing and
 taking good care of large sums of money is not necessarily an easy task and can be a source of
 indecision and worry.
- There is a saying in German which, roughly translated says, 'Money does not make you happy, but it can be soothing'. Perhaps that is the nearest point to happiness.

Example candidate response – grade u

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Examiner comment – grade u

The opening paragraph needs considerable improvement both in content and in the English. Few people would agree with the assertive definition in the first sentence, the image of the balloon does not convey any real meaning and the whole point regarding greed and materialism is both overstated and laboured. The definition of 'happiness' is vague and rather rambling. Also, it is not helped by the clumsy English. Having a meaningful, shared relationship with family and close friends is quite rightly judged to be a source of true happiness. However, the unnecessarily lengthy account of a frantically paced family life, due to both parents working and thus having little time for the children, is basically correct but presented here in a simplistic manner. Awkward expression impedes the meaning of the next two sections. Similarly, the paragraph on 'fake smiles' needs more detail and explanation. The next point about how the 'olden days' were better - 'although they were poor but there were happiness everywhere' - is a sweeping statement and not universally true. The statement in the next paragraph about married women going to work and meeting a 'boyfriend' who then becomes a 'keeper' is also sweeping and beginning to drift off the topic. The ensuing divorce leads to unhappiness in the family which the candidate suggests is a direct result of the greed of both parents for materialistic gain. They seem not to have realised that money and material goods can not buy real happiness. The account is rather long-winded and far from well expressed but it does contain an element of truth in some cases.

General conclusion

The essay offers only a very basic discussion containing little of real substance. The content is affected also by unclear expression, with too much unsubstantiated comment. The English is stilted and contains a multitude of errors of all kinds on almost every line. As a result, it is also difficult sometimes to follow the argument.

Paper 2 (8001 only)

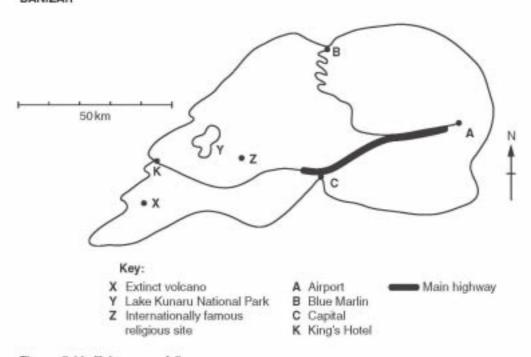
Three questions will be set based on information given in the question paper. One will test comprehension of an English prose passage as a whole and in detail. The others may be based on information given in the form of notes, statistics or diagrams and/or may take the form of tests of logical or scientific reasoning. Candidates answer one question. There will be 35 marks for Content and 15 marks for Use of English.

Question 1

1 Read the following information and then answer all the questions (a – d) which follow.

You work for lastminutescrope.com – a company that specialises in arranging holidays at very short notice. You are required to book flights and two weeks' accommodation for the Romeros – a family of two adults and twins aged 18 years that is travelling from the northern hemisphere to the Island of Banizar that straddles the Tropic of Capricorn. The family, all keen swimmers, hopes to enjoy a beach holiday and see some of the major cultural and natural attractions of the island.

BANIZAR



The available flights are as follows:

- Trans Ocean Airlines offers a direct service from the Romeros' home airport that arrives at 11:30 local time and return departure is at 20:00.
- Air Banizar does not fly direct, but has a two-hour stopover in a Middle Eastern country. The scheduled arrival time is 18:00 and return departure is at 23:00.

There are two hotels - each with its own swimming pool - that have vacancies:

- The King's Hotel, a haven for those seeking a peaceful holiday, is noted for the quality and variety of its food. It is situated in a part of the island where there are occasional interruptions to the electricity supply which can result in a loss of facilities. The rocky shore makes access for boats difficult. It is within easy walking distance of a town with some shops and evening entertainment.
- The Blue Martin is noted for its lively night life. It is situated on a cliff top and the beach is accessed using a path of 50 steps down to the sea. A wide range of water sports is free. The accommodation is of a very high standard consisting of single and two storey villas.

In making the booking you are aware of the following information gathered from the family and your own knowledge of the Island:

- 1 Whilst the family are experienced travellers, Mr Romero has a fear of take-off and landing.
- 2 Mrs Romero is recovering from a broken leg sustained in a recent car accident.
- 3 Traffic on the Island's main highway comes to a standstill when it passes through the Capital in the morning/evening rush hours and at lunch time.
- 4 Taxis operate throughout the Island, but are very expensive.
- 5 Mrs Romero suffers from car-sickness.
- 6 The sea can be rather cold at this time of the year.
- 7 All the family enjoy a good meal and one of the twins is a vegan.
- 8 Mrs Romero is an avid reader who hopes to catch up with her novels by the water during the day and in the hotel bar in the evening.
- 9 The twins are particularly looking forward to learning to water-ski and enjoying discotheques in the evenings.
- 10 Car hire is available for over 21s, but neither parent is keen to drive on the opposite side of the road to that which they are used to at home.
- 11 Rooms at the Blue Marlin are not available until late afternoon on the day of arrival; the other hotel has rooms available from noon.
- 12 There are no coconut palms in the garden at the King's.
- 13 The family have spent most of their available funds on the trip and will need to be careful in their spending patterns for the fortnight.
- 14 On the West side of the Island the sea goes out a long way at low tide.
- 15 Each week there is an organized free trip from the Blue Marlin to the National Park.

Note: When a question asks for an answer IN YOUR OWN WORDS and you select the appropriate material from the passage for your answer, you must still use your own words to express it. Little credit can be given to answers which only copy words or phrases from the passage.

- (a) On the basis of the information provided, say which flight/hotel combination you are most likely to choose, and why. Answer in about 120 of your own words. [12]
- (b) On the basis of the information provided, say which flight/hotel combination you are least likely to choose, and why. Answer in about 120 of your own words. [12]
- (c) Which aspects of the combination chosen in (a) might give your clients cause for complaint? Justify your selection in about 80 words.
 [8]
- (d) Which point in the list above strikes you as the least important? Justify your choice. [3]

Note: Up to an additional 15 marks will be available for use of English.

Mark scheme

(a) and (b)

Candidates may choose any 'package'. The best answers will show there is no perfect combination of flight/hotel. To obtain high marks, candidates must appreciate the relationships between flights, facilities and locations.

Any of the following points could be taken into account:

- TOA: direct service offers shorter journey and no additional landing/take-off (1), but arrival is early and would encounter traffic if going via the capital (3). Family may not be able to check in at chosen hotel when they arrive (11).
- Air Banizar: arrival time misses the traffic through the Capital (3) and would allow check in to any hotel with no hanging around (11), but the stop-over does involve an additional landing and take-off (1).

King's

Plus points

- food-all, and esp. twin (7)
- quiet evenings-parents (intro., 8)
- check-in time- if using TOA (11)
- close to attractions (map, intro., 10, 13,)
- town (discos, etc.) within easy walking distance (4, 9, 10, 13,)

Minus points

- electricity supply-food, pool (intro.,6, 7, 8)
- quiet evenings-twins (9)
- rocky shore-limited water sports (intro., 9)
- congestion through the capital-especially, if using TOA (3)
- low tide (intro., 14)

Blue Marlin Plus points

- free water sports (intro., 9, 13)
- lively night life-twins (intro., 9)
- good accommodation (intro.)
- avoid congestion through Capital-especially, if using TOA (3)
- free travel to National Park (15)

Minus points

- access to beach (intro., 2)
- two-storey villas (intro., 2)
- room availability if using TOA (intro., 11)
- noisy evenings-parents (intro., 8)
- road from the hotel to the main highway and to attractions (5)

In assessing each of (a) and (b), award:

10 to 12 for a perceptive development

- of at least five relevant considerations that cover flights, locations and facilities
- · that is soundly organized
- and makes use of analytical skills
- in about 120 words.
- 8–9 when **one** of the criteria above has **not** been satisfied.
- 6–7 when **two** of the criteria above have **not** been satisfied.
- 3–5 when the answer is badly flawed, but contains **some** worthwhile material.
- 0–2 when there is little or no merit in the answer

[12 each]

(c) Candidates are expected to provide a selection of negative points from the information provided on the flights and hotels. For example, if the TOA/Blue Marlin option had been chosen in (a), then the family could complain about the time of arrival, the road to the hotel and from the hotel to attractions, accommodation issues, and the route to the beach.

Maximum credit may be obtained by providing **four developed** points.

 $[4 \times 2 = 8]$

(d) Point 12 may be a likely choice.

Assess the quality of each response bearing the following in mind:

- insight (why the selected detail adds nothing in making a choice);
- strength of argument;

• fluency. [3]

Example candidate response – grade a7

10)	The blight chosen is Trans Ocean Airlines as it
	obles a direct Hight most suitable for Mr Romen
	bear of lake-ols and landings, for there will be only
	ese of each. The barrily will reside at the king's
	Hotel. It has rooms available as from near, only
	thirty minutes after their arrival. It is near a
	natural park, a volcaro and a religious site as
	well as being within walking distance of a town which
	is hairly active with some evening facilities. The familying
	appreciation for a good neal will be halfilled by the wife
	variety of food available. The surming peal will be good
	Por Mrs Romano and will not strain her recovering lag
	from having to walk a lot and will not suller from
	car sei sideness.

Whe light least likely to be chosen a Air Bunizar
as it is not a direct flight and blerehore means
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of the island and Mor Romero would not like to
bare that nuch To book a room they will have
to wait a lot of the . Since it is of very high
Sandard, it also means it wall be expensive and
He lamily has so manage available hunds lay
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different driving side ley are unulling to him a gar.
To active right like of the hotel would not allow Mrs Romero
to roud peacefully in be overing
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C To reach the King's Hotel, the Lamily would have
to take a tax passing through the capital since
they are taking the transocoan pirling they will
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ď	The point stating the absence of cocourt palms in the garden at the king's Hotel could be seen as the least important one he hamily seeks a holiday on the beach and does not require these
-	in the garden at the king's Hotel could be seen
	as the least important one he lamily seeks q
	holiday on the beach and doe not require these
	The absence of these palms will thus not affect
	their holiday.
	J .

Examiner comment – grade a7

- (a) The choice of airline is made at the outset and, although the candidate appreciates the benefit for Mr Romero, the response is compromised as there is significant copying from the question paper. The next point is fully credited as the room availability is linked to the arrival of the flight. Although the proximity to the cultural and natural attractions is a good reason for choosing the King's Hotel, there is no development of the idea linking it to budgetary constraints or discomfort when travelling. Similarly, the advantages of having a town on the doorstep are not explained in any depth though the culinary delights of the hotel are appreciated. The final point about a swimming pool is of no consequence as the same could be said of the other hotel. With five relevant points but limited development this part was placed in the second highest mark band.
- **(b)** Unfortunately, the candidate forgets to mention the name of the chosen hotel. However, it is clear that The Blue Marlin is under consideration and the benefit of the doubt is given. Four sound points are made concerning the disadvantage of the interrupted flight, the extra distance to the various attractions, the possibility of the accommodation cost exceeding the family's budget and the impact of the evening activities on certain members of the family. The point concerning the time of room availability is not understood as the flight arrives after the rooms could be occupied. Here four sound points are quite well developed and this justified a mark in the second highest mark band.
- **(c)** This is a strong section as four possible areas of complaint are identified. Traffic congestion, power cuts and the rocky nature of the shore are fully appreciated though the reference to expensive taxis is somewhat vague.
- (d) The choice of coconut palms is a good one and there is just about sufficient explanation for the full mark.

Use of English

The writing is confident and fluent throughout and the meaning never in doubt. There are very few examples of 'lifting' and some of the paraphrasing is quite impressive. The script was placed in the top mark band for English.

Conclusion

This is a very good script from a candidate who has a sound understanding of the question; at no stage does the candidate flounder and a good mark is obtained for each section. Moreover, as the various rubrics are observed, all that is written is taken into account.

Question 2

	Dear Marcus May I offer my congratulations on your winning a scholarship to Macdorf University. As you know, your mother and I were students there (not that many years ago!) and I shall follow your progress with interest (not literally, I trust!). I am particularly pleased that you opened a Privileged Student account with us and I hope you find we are a student-friendly bank. Don't hesitate to get in touch if I can be of any particular assistance. Yours sincerely Anna Baxter Manager
	Dear Marcus I hope you are settling in and enjoying university life. By chance, I met your parents the other day and
	Dear Ms Baxter Thank you for your letter of
,	Dear Marcus Thank you for your letter of

Yours sincerely Marcus Freeman

Dear Marcusand unless you are able to reduce your overdraft or produce evidence of a further source of income, I shall have no alternative but Yours sincerely A Baxter Manager Dear Ms Baxter G ...I really can't imagine what the people administering the scholarship fund are doing, Yours sincerely Marcus Freeman н Dear Mr Freeman May I make it clear that you are banking with us, we are not banking with you. Yours sincerely A Baxter (Ms) Manager (a) In extract A, what impression do you think the bank manager is trying to make by using the phrases 'not that many years ago' and 'not literally, I trust!'? [2] (b) In extract B, why do you think the manager makes a reference to the student's parents? [1] (c) In extract D, what point is the bank manager trying to make? [3] (d) The correspondence is not complete: one letter in the exchange has not been included. Where do you think it might have been in the sequence between extract A and extract H? In about 50 words (no need to include date or address), use your imagination to compose a suitable letter. (e) What might Marcus have said in the earlier part of extract E? Write about 40 words. [4] (f) In about 100 words, describe how the manager's attitude changes towards Marcus throughout the correspondence. [10]

Mark scheme

(a) Showing she is close in age to Marcus; although from a different generation is in touch with students. A gentle hint that she doesn't want Marcus to incur an overdraft and be penalized.

Does not intend to spy on him. $[2 \times 1 = 2]$

(g) Bearing in mind the situation that the student and the bank manager find themselves in, with

whom do you sympathize more, and why? Answer in about 100 words.

Note: Up to an additional 15 marks will be available for use of English.

- (b) A distraction / wanting to appear as a family friend before getting to the real point to suggest to Marcus that he has gone beyond the interest-free limit. [1]
- (c) Using heavy sarcasm in letting Marcus know that he is fooling no-one by saying that he is spending

[10]

his money on books and necessary course equipment. The manager knows from his statements that he has bought clothes, video games (or similar), DVDs, and is running a motor bike / scooter. This can also be seen as a waste of money. [3]

(d) Between D and E may be a popular choice (although other cases may be chosen and argued) as in E Marcus is trying to excuse himself by blaming the postal service.

In 50 words this can be only a short letter from the manager covering points such as:

- pointing out to Marcus that no reply has been received to D;
- and requiring an explanation for his spending patterns;
- and making it clear that the account needed to put in order;
- any other valid point.

In marking, take into account perception, relevance, fluency and word length. [5]

- (e) Apologies for not replying:
 - but I never received your letter ...
 - well, yes, I have treated myself to a few items ...
 - but I really have spent a lot on books and equipment ...
 - and, of course, I still have my scholarship money to come ...
 - and I'm confident that I can soon put my account in order.
 - any other valid point. $[4 \times 1]$

(f) **A**

Very friendly tone; praise; establishes links with family; jocular style; values custom; offer of personal service.

В

Still friendly and provides gentle reminder of the terms of his account/further offer of help

D

A change of mood caused by her disbelief and (as she sees it) Marcus' attempt to pull the wool over her eyes. Irritation shown by use of sarcasm.

F

Increased irritation. The sequence suggests that Marcus failed to reply to E (embarrassed/ couldn't think of a convincing explanation) and a letter from the manager (not shown) has been sent – possibly in stronger terms than D asking Marcus why he hasn't replied and asking for specific measures to put his house in order. For the first time the manager indicates that the bank will instigate proceedings against Marcus. The manager adopts a more formal style of title.

Н

It is unlikely that the manager believes the tale about the scholarship fund- perhaps she can see that the monies have actually been paid into his account. The rather abrupt letter combines more sarcasm, exasperation and anger. His forename is dropped for the first time – in anger? She reverts to an entirely formal style.

In assessing the answer, award

9–10 for a chronological approach that deals with each stage in the correspondence covered within the word limit and makes good use of analytical skills in about 100 words.

- 7–8 when one of the criteria above has not been satisfied;
- 5–6 when two of the above criteria have not been satisfied;
- 3–4 when the answer is badly flawed, but contains some worthwhile material;
- 0–2 when there is little or no merit in the answer. [10]

g) Marcus:

An impoverished student trying to make ends meet; may really have spent lots on books and equipment; even students are entitled to some fun; may not have received the 'missing' letter; there could well be some maladministration of the scholarship fund; as a family friend the manager could have been more sympathetic.

The Manager:

As a family friend gave Marcus a warm welcome and offered the personal touch; gave Marcus a very gentle reminder of the o/d limit and offered a meeting with a student advisor at the bank;

story about 'books and equipment' is barely credible and the manager is well within her rights to challenge Marcus' version of events and poke a little gentle fun at his story (tho' some may see it as rather more than that);

writes four letters to Marcus before she gets tough - giving the student many chances; as Marcus hasn't even bothered to reply to one of her letters the manager is perfectly entitled to instigate proceedings on behalf of the bank.

the 'cock and bull' tale of the scholarship really is the last straw and the manager is well within her rights to feel angry and let down.

In assessing the answer, award:

- 9–10 for a perceptive development of at least four considerations; that is soundly organized; and makes effective use of analytical skills; in about 100 words.
- 7–8 when one of the criteria above has not been satisfied;
- 5–6 when two of the criteria above have not been satisfied;
- 3–4 when the answer is badly flawed, but contains some worthwhile material;
- 0–2 when there is little or no merit in the answer. [10]

Example candidate response – grade a7

	stablish a cardial and friendly relationship with her customer. She means to say that she is young enough for her to understand his
	needs and that the her primary objective is his benefit and Comfort. The light tone favours on informal relationship
	She is trying to be familiar with the student white inferring that his parents will be rept informed of his doings and transactions with the bank
<u>.</u> 5)	By har use of subtle saraism, she is making a comment on the
	expenditure of the student: He has from what it seems, been spending his money on fashion thems, films, games games bikes and fuel these are all disconnected from usual student expenditure.
*********	on studies the manager therefore implititly expresses he disapproval upon his consumption pattern; he is spending too much on entertainment and not enough on his study material which is should have been his major concern

di ihe miss	ing letter might be found between extract D and E
COLUMN TO SERVICE SERVICES	cus,
	I have not received any answer to my previous letter I do
1	whether it has reached you. I am therefore sending you another.
1	quest you to please repay your avaidraft whith is long
	l entreat you to spend sensibly for the future,
Yours s	nærely,
	axter
11 5 5 5 1 1 1 2 2 2 2 5 7 5 7 5 7 5 7 5 7 5 7 5 7 5 7	<u>8r)</u>
	(54 words)
e It inde	ed seems that I have not recoived your previous letter. I
wîll have	to request you to please extend my overdraft for some
time Sho	I am currently out of money I apologise for the late
25 55	
	(38 words)
f) The ma	nager first uses a friendly tone, emphasizing har interest.
กำระเร	tudies and her availability she then subtry impases
	is by mentioning the limit and inferring that she is
in touch	with his parents the use of sarcasm to comment upon
	nditure on fuble commodities reflects har judgement on
	logant lifestyle. She adopts a harsher tone the next letter
minors k	ner business-like attitude through the formality and
serious r	equasts. The tone loses its former familianity. In the
last larrer	she is succint and extremely formal. she expresses
clear di	spleasure, of 9t is abvious through the way she
addresses	him and her changed signature
	(100 words)

intentions, emphasizing has friendly attitude and good personal relations with has client. The latter proves himself to be irresponsible the neither replies to all he latters nor repays the overdraft. The monager might end up being in trouble with har superiors due to his carelessness. She might be considered as incompetent they efforts with marcus have not been rewarded. In fact, the delay in repayment might even be attributed to her familiarity with his family and her behaviour might be considered a strained to her familiarity with his family and her behaviour might be considered a second and the familiarity with his family and her behaviour might be considered a second and the superiors. She will have to answer for a student's extravegance. She might even lose her job.

Examiner comment – grade a7

- (a) At the outset, a strong impression is created by the candidate with the phrase 'cordial and friendly relationship'. This is precisely what the bank manager is trying to establish. The point about the manager's age is made though the pun on the word 'interest' proves elusive. Even so, the tone of the remarks is understood and this part earned full credit.
- **(b)** This is a valid interpretation of the reason for the reference to Marcus' parents.
- (c) Here the candidate shows that she really understands the manager's thinking. The irony employed by the manager isn't cutting or meant to be harmful, but rather gentle or, as the candidate puts it 'subtle'. It is made clear that Marcus is not fooling her and she manages to express her disapproval. Full marks.
- (d) In correctly identifying the position of the missing letter, the candidate has read the correspondence closely and made the link to the postal service. Whilst other interpretations of the position of the missing letter could attract credit, none can be inferred as clearly from the correspondence as between D and E. The answer makes reference to why no reply has been received and also contains a request to Marcus to put his house in order. The tone is just right as, at this stage, the manager is still sympathetic to Marcus.
- (e) Here three clear points emerge: confirmation of a missing letter; a request for an extension of the overdraft facility; an apology. Again, the candidate shows perception.
- (f) This is virtually a model response to correspond with the marking scheme! Each stage of the correspondence is dealt with in chronological order and, most impressively, the candidate never loses sight of how the manager's attitude changes at the expense of why. The links between letters are made and changes of mood-subtle or otherwise- are registered. The change to a formal style of address is also noted. Excellent.
- (g) It is perhaps not surprising that a candidate with such maturity of thought should come down on the side of the manager. In terms of the way that they have each conducted themselves, a case is made for the reasonableness of the manager and the fecklessness of Marcus. The candidate also appreciates the wider professional issues involved.

Use of English

This is written by someone confident and fluent in the language. It is virtually error free and shows an ability to handle and express complex ideas. There are many felicitous turns of phrase, vocabulary is extensive and there are some delightful nuances shown.

Conclusion

In every respect this is an exceptional script.

Read the following passage, and then answer all the questions (a - f) which follow.

It was a chance conversation in March 1985 that first started Josh Silver on his guest to make the world's poor see. A professor of physics at Oxford University, Silver was idly discussing optical lenses with a colleague, wondering whether they might be adjusted without the need for expensive specialist equipment, when the lightbulb of inspiration first flickered above his head. What if it were possible, he thought, to make a pair of glasses which, instead of requiring an optician, could be 'tuned' by wearers to correct their own vision? Might it be possible to bring affordable spectacles to millions who would otherwise never have them?

More than two decades after posing that question, Silver now feels he has the answer. The British inventor has embarked on a quest that is breathtakingly ambitious, but which he insists is achievable - to offer glasses to a billion of the world's poorest people by 2020. Some 30,000 pairs of his spectacles have already been distributed in fifteen countries, but to Silver that is very small beer. Within the next year the now-retired professor and his team plan to launch a trial in India which will, they hope, distribute one million pairs of glasses.

The target, within a few years, is 100 million pairs annually. With the global need for basic sight-correction (by his own detailed research, estimated at more than half the world's population) Silver sees no reason to stop at a billion.

If the scale of his ambition is dazzling, at the heart of his plan is an invention which is engagingly simple. Silver has devised a pair of glasses which relies on the principle that the fatter a lens the more powerful it becomes. Inside the device's tough plastic lenses are two clear circular sacs filled with fluid, each of which is connected to a small syringe attached to either arm of the glasses.

The wearer adjusts a dial on the syringe to adjust the amount of fluid in the sac, thus changing the power of the lens. When the wearer is happy with the strength of each lens the sac is sealed by twisting a small screw, and the syringes removed. The principle is so simple that with very little guidance people are perfectly capable of creating glasses to their own prescription.

Silver recalls that moment in 1985 as a 'tremendous glimpse of the obvious' - namely that opticians weren't necessary to provide glasses. This is a crucial factor in the developing world where trained specialists are in desperate demand: in Britain there is one for every 4,500 people, in sub-Saharan Africa there is only one per million.

The implications of bringing glasses within the reach of poor communities are enormous, says the scientist. Literacy rates improve hugely, fishermen are able to mend their nets, women to weave clothing. In Ghana, Silver met a man whose sight had deteriorated with age, and who had been forced to retire as a tailor because he could no longer see to thread the needle of his sewing machine. 'So he retires. He was about 35. He could have worked for at least another 20 years. We put these glasses on him, and he smiled and threaded his needle. He can work at his trade now.'

Making and distributing a billion pairs of spectacles is no small undertaking. Of course even at a dollar each (the target cost) and without Silver taking any profit, the cost is eye-watering. This is what Silver calls 'the challenge of scaling up'.

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For the Indian project he has joined forces with Mehmood Khan, a businessman whose family runs a humanitarian programme based in 500 villages in the northern state of Haryana. There will be no shortage of takers in the region, Khan says. 'In just one of our districts we will have half a million people who need the technology.' Khan's day job as Global Leader of Innovation for a large multi-national company means that he has contact with 150 million consumers a day and is therefore used to dealing with big numbers.

45

But surely finding funding on this scale will prove impossible? 'I share a vision with Josh,' says Khan. 'A thing like this, once it works, you create awareness, you enrol governments and the UN, and the model becomes scaleable. People begin to believe.' And from a business point of view, he notes wryly, when poor people become more economically developed they also become potential customers.

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In addition to the enormous manufacturing and distribution challenges, Silver has one other pressing problem, namely addressing the sole complaint about the glasses – their rather clunky size and design. Work is going on on several new designs, and further work will be required to get the costs down. The truth is that there is, at the moment, no device that can be made for a dollar in volumes of 100 million. But I am entirely confident that we can do that.'

55

Such is his determination, you wouldn't bet against it. Oxford University, at his instigation, has agreed to host a Centre for Vision in the Developing World, which is about to begin working on a World Bank-funded project with scientists from China, South Africa and the US, 'Things are never simple. But I will solve this problem if I can. And I won't really let people stand in my way.'

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Note: When a question asks for an answer IN YOUR OWN WORDS and you select the appropriate material from the passage for your answer, you must still use your own words to express it. Little credit can be given to answers which only copy words or phrases from the passage.

- (a) What does the author of the article mean by the expressions: 'lightbulb of inspiration' (line 4); 'very small beer' (line 13); 'eye-watering' (line 42); 'you wouldn't bet against it' (line 60)? [4]
- (b) Explain in about 100 of your own words the essential differences between Silver's glasses and conventional glasses. [10]
- (c) What specific examples does the inventor give of ways in which his glasses will help those on very low incomes?
 [3]
- (d) What, in the passage, suggests that not everyone's motives are purely benevolent? [2]
- (e) In about 40 of your own words, explain what difficulties the inventor might face in making the scheme work.
 [4]

(f) (i) Explain the meaning of six of the following words as they appear in the passage. You may write the answer in one word or a short phrase:

idly (line 2) embarked (line 10) scale (line 19) glimpse (line 29) deteriorated (line 35) undertaking (line 40) pressing (line 55) instigation (line 60)

[6]

(ii) For each of the words that you have chosen from the list, write a separate sentence to illustrate its meaning as used in the passage. Your six sentences should **not** deal with the subject matter of the passage.

Note: Up to an additional 15 marks will be available for use of English.

Mark scheme

(a)

- Mental illumination; stimulus for an idea; a 'eureka' moment; flash of insight;
- Trifling or unimportant (when compared with something else);
- Astounding; Amazing; Almost inevitable; You wouldn't disagree

 $[4 \times 1 = 4]$

- (b) Credit any five of the points below or any other valid point:
 - (Basic principle is that the strength of a lens depends on its thickness).
 - Conventional glasses have solid, fixed lenses made of glass or plastic; Silver's spectacles have lenses
 of variable focal length as the lenses are filled with fluid and the power changed by varying the
 amount of fluid in the lens.
 - Liquid is injected through the side pieces into a pouch inside the lens until the correct strength is obtained.
 - The glasses will be much cheaper and therefore affordable to a greater number of people.
 - People can do this themselves/no need for a qualified optician therefore making it easier for people without access to specialised medical services.
 - No need for specialist equipment which is often unavailable in LEDCs.
 - Conventional spectacles are designed for a specific wearer; the new model can be easily adapted to suit almost anyone.
 - Silver's glasses can be adjusted as the patient's eyesight changes.
 - Silver's glasses are much less attractive than most conventional glasses.
 - Award one mark for a simple statement.
 - Award two marks for one simple statement plus development.

 $[5 \times 2 = 10]$

- (c) Credit any three of the points below
 - Enables people to read;
 - Those who depend on fishing for a living can repair their equipment;
 - Women can make clothes;
 - Prolongs the working life of individuals.

 $[3 \times 1 = 3]$

- (d) Mehmood Khan spots a business opportunity: as people become wealthier they are more likely to purchase things. He works for a large organisation. [2]
- (e) Credit any of the points below or any other valid point:
 - The difficulties in actually making the glasses in bulk;
 - Transferring them from the manufacturer to the potential customers;
 - The glasses aren't particularly attractive/unflattering to the wearer;
 - They are cumbersome, uncomfortable;
 - Difficulty in getting financial backing;
 - Getting the cost of the glasses down.
 - Getting a suitable site.

 $[4 \times 1 = 4]$

- (f) (i) Credit any six of the following:
 - idly: casually, purposelessly;
 - embarked: started, engaged, commenced;
 - scale: range, compass, size, extent;
 - glimpse: momentary view, a passing appearance;
 - · deteriorated: got worse, got poorer, became impaired;
 - undertaking: task, project (taken upon oneself);
 - pressing: urgent, immediate;
 - instigation: initiation, suggestion

[6]

(ii) As he had nothing better to do, the man idly watched the traffic go by as he waited for his bus.

In her determination to win a scholarship, the student abandoned her social life and embarked on a revision programme at the start of term.

Confronted by Everest, even the most experienced mountaineers find the scale of their task daunting.

As the cheetah was running so quickly through the long grass, the photographer could catch only a glimpse of the animal.

As the team continued to lose matches, its position in the league deteriorated.

The opposition party thought that the government's undertaking to reduce the rate of inflation by the end of the year was very ambitious.

The secretary left the meeting suddenly as she remembered her pressing appointment at the hospital.

At the president's instigation the ministries were forced to cut their spending for the next financial year.

Example candidate response – grade a8

3-	
(0)	lightbulb of inspiration: The author means that Townsthopassadden all of a sudden an idea
)	Tash alloha sudden all of a sudden an idea
*********	appeared to Josh which was a result of inner
	positive feeling:
	very small beer: Theranthor By this, the author means that Silver thinks he has not done a
	means that silver ining he has not done a
	great deal in distributing 30,000 pairs of spectacles It implies that still more needs to be done.
26.8140.072.00	is making the glasses affordable to everyone
	eye-watering: The author means that Josh is making the glasses affordable to everyone so that it may reach even the poover continues.
	you wouldn't betagainst it: The author means that
	seeing Josh's conviction, are ramed an however
001001100940	his endeavour and in any way in reaching
	his goal
رطى	Silver's glasses comprise if very hard plastic lenses. Inside the lenses, there are a sacs which are
	lenses. Inside the lenses, there are I sac which are
	filled with a fluid Toon syringer are attached to
	each of the two sacs. The syringes lie on each
	either side of the glass on one of the arms. The
	power of the lens can be adjusted as per required
	by varying the amount of fluid in the sac when
	by varying the amount of fluid in the sac when the weaver as see cleaver, to the latter just has
AGHI ATA	The state of the s

	to seal the sac and highten it using a screen Comments. On the other side Conventional glasses cannot be adjusted as per required. It has only a limited range of power and can be changed only after the consulted by the optician Conventional glasses are generally the
	The inventor says that people with generally low income can be helped out in pursuing their work. He illustrates examples of Brafishermen who
	repairing and making nets even if their eyes eyesight becomes weak. He also so says that women may continue working in the testil textile industry even if their eyesight gets bad.
(7)	Khan's motives are not purely to benevolent even if he agrees on sertain issues is \$2 accordance on certain issues with Josh. Khan is moneyminded is more and is more preoccupied about profits and losses rather than benevolence.
(e)	The inventor might face problem in finding Runds for his project the might also find it difficult to make new designs to adapt to the lifestyle of people. Took might encounter problems in an maintaining the cost of the glasses at one dollar each.

Avil scale dimension
deteriorated - became worse
deteriorated - became worse:
pressing - of great priority
glimpse-sight.
instigation - parastent request compulsive request
pressing - of great priority glimpse-sight instigation-parastout request compulsive request embarked-set for
ii) The scale of his popularity at school has gone up since he saved the headmistess from a car accident.
up since he saved the headmistress from a car
accident.
The atmosphere of the village deteriorated even more after the police station was burnt to as her
More after the police station was burnt to as hes
last month.
The poisoning of the lake of Tita Titikaka used by nothions of people is a more pressing issue than the setting of bringing down of illegal houses carpied
thousands of the lake of the fillhaka used
the setting as he is a more pressing issue than
la local accidente
by local residents:
In the rainferest of 7 Amorros 7f one - R a dinose
In/the rainforest of 7 Amazon It one gets aglings of the very rare (himpanzer, best During his have to the rainforest of Amazon,
During his brave to the rainforest of Amazon
he many managed to get a glimpse of the very
he mong managed to get a glimpse of the very rare Cobra residing there and he should consider himself very lucky
hinself very lycky
J
for an end of year party which had never been
for an end of year party which had never been

Carried	out for	the pas	t twent	n years		
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Search	bor of n	ew ter	ritories	and a	Pter	menths
of have	el discos	ered A	merica.			

Examiner comment – grade a8

- (a) A good start is made as three of the four expressions are adequately explained. The link between 'light bulb of inspiration' and the suddenness of an idea is appreciated; the term 'very small beer' implying a small achievement to date, with much more required is understood; and, in the final expression, the emphasis on achievement rather than determination is recognised.
- (b) This part earned half the available marks as much of the answer is descriptive and does not focus sufficiently on the differences between Silver's glasses and conventional spectacles. Credit is obtained for the description of the glasses and the way the focal length is adjusted. The fact that conventional glasses cannot be adjusted in this way is appreciated. The role of the optician is mentioned and there is a partially made point relating to shape and appearance. One of the important differences mentioned in the passage is the relative cost and affordability of Silver's glasses; this is overlooked by the candidate as is the need, or otherwise, for specialist equipment.
- (c) The benefits to fishermen and weavers are described in the answer but there is no mention of the extension of an individual's working life or the improvement in literacy rates.
- (d) Although the idea about greater disposable income is not clearly stated, the candidate does identify the relevant paragraph in the passage and shows an understanding of the businessman's motives.
- (e) The candidate observes the word limit and mentions funds, designs and cost as three difficulties the inventor may face in getting the scheme to work. There are other problems that could have been included and so this part fell just short of the full mark.
- (f) (i) Two of the chosen words 'deteriorated' and 'pressing' are given totally satisfactory definitions. 'Dimension' is close but would not read well if substituted for 'scale' in the passage; 'sight' has a much broader meaning than 'glimpse'. The other definitions have a very different meaning to that intended.
- (f) (ii) This part was well answered as five of the sentences illustrate the chosen word well enough to get the mark. Even the sentence illustrating the meaning of 'glimpse' is close to achieving the mark. There is, however, not quite enough here to make it clear that a brief look, rather than a lengthy observation of a cobra has been taken.

Use of English

The English is fluent and confident and the candidate is able to use 'own words' rather than copy from the passage- even in (b) where there is some complex and technical language. Spelling and punctuation are sound and there are very few grammatical errors so that meaning is never in doubt. This script was placed in the top band for English.

Conclusion

This is a very good script where significant credit is obtained for each part of the question. If more relevant material had been included in (b) and the definitions had been more precise in (f) (i) it would have achieved an outstanding mark.

See pages 62–65 for question and mark scheme.

Example candidate response – grade c10

4	I BI am more likely to combine	
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	of att the arrival time # of the plane # will	
	be after no ofter noon and thus the king's hotel	1
	will be "immediately accessible conspared in the Blue"	<u>K.</u>
	Martin secondly, By as the water will be is	
	won't enjoy sea-activities much and and are	
	won't "enjoy sea-activities much they are are	
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	religious site and the Extract volcano	
	world are neaver than the to the	
	king's hotel than the Blue Ma-ling Thus	1
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	going to enjoy more, His Konuro, the	- 5
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(c) firstly, the king's Hotel has a big.	
(c) firstly, the king's Hotel has a big problem. That is, The occasional interruptions	_
to the electricity supply would certainly affect their holidays as they will be bored without activities. The pro a rocky	
affect their holidays as they will be	{
bored inthat activities. The sea a rocky	ļ
share as well is not Javourable for	
them there. They will be deprived of their with to have a food beach holiday. Not to longet, their way from the arport to	<i>y</i>
to forcet the way from the arrest to	······
the hotel and wice versa is -containto	
going to give them a he all a headach	
and specially Mrs Romero. When they	
will have to travel in the exercise to	i.
cotch the plane the airport, is g they a	
Hae travel	
13 7 1.160	(3)
(d) The twelfth (d) The point where it is stated that there	
are no coconut palms in the king's g hotel	
garden as the coconul palms of not has	<i> </i>
I no connection to my work	/
No real intitiention	(i)
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Examiner comment – grade c10

(a) One of the skills tested by this paper is the ability to write concisely within a specified word limit. It is, therefore, helpful to draft a plan before writing the final answer. Here, the candidate does draw up some preliminary ideas but is unable to incorporate them all into the answer within the prescribed 120 words. A good start is made in that the choice of flight/hotel is stated at the outset and the first point is made within the opening sentence. The second idea – regarding sea temperature – did not attract credit since this has nothing to do with the chosen combination. A perfectly valid observation is made about the proximity of the island's attractions to the King's hotel; unfortunately this is not fully developed as the link to the cost of transport and the family's limited budget is not made. The next point concerning Mrs Romero's discomfort when travelling between the airport and the hotel is muddled and unintelligible. At

this point the rubric is contravened and the final point could not be considered. This section was deemed to be 'flawed' and fell into one of the lower mark bands.

- (b) As in the previous part, the candidate gets straight to the point in recognising the disadvantage of using Air Banizar. Whilst this point was fully credited, the candidate came perilously close to copying from the passage. The next point is well made as the expenditure on taxis is understood. The map provided in the Question shows only a limited number of roads on the island and it is reasonable to believe that a journey from the Blue Marlin would involve travel through the Capital. The final point about the delay in accessing rooms at the Blue Marlin until late afternoon overlooks the fact that the chosen flight does not arrive until early evening. With three developed points this fell into one of the middle mark bands.
- (c) The reference to power cuts is certainly a potential source of complaint, though the candidate could have been a little more specific in describing how the family might be 'bored'. A reference to family members being unable to read in the dark, or possible difficulties experienced in the hotel kitchen would have provided support. The nature of the sea shore is a valid point. The final point about the distance from the airport to the hotel is rather weak. Had it been developed to mention the stop-start nature of a traffic jam or exposure to exhaust fumes then credit would have been given. As the journey to the other hotel is not that much shorter and along a zigzag road the case was not made.
- (d) The choice of point 12 is sound, but the reference to 'my work' did not add anything to justify the choice, and this part attracted minimal credit.

Use of English

The writing was quite fluent and the meaning rarely in doubt. The candidate showed an admirable observance of the rubric concerning the use of 'own words', and was successful in avoiding lifting material from the passage. There were few mechanical errors – the occasional verb ending apart, e.g. 'Mrs Romero would surely suffers more ...'. There were one or two examples of clumsy expression, e.g. 'the family are not going to travel much for the voyages and are going to enjoy more.' The script was placed in the higher middle mark band for English.

See pages 68–71 for question and mark scheme.

Example candidate response – grade c10

(2)	
	By using 'not that many years ago?, the bank manager
	is trying to say that it has not been so long time since
	she finished her studies at the Macdorf University and
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	perhaps she means to say that she is not so old and
	will be able to understand and guide Marcus especially
	when it concerns the university. She is not expecting so
**********	much change occuring at the Macdorf University
	By using "not literally. I trust 1", the bank manager
	is trying to make Marcus feel at ease after telling him
**********	that she will follow his progress. She will not be constantly
	behind Marcus. She has complete faith in him in the sense
	that she is sure Maraus is a good student and will make
	the most out of his studies at the university:

87

(b) The bank manager is makes such reference may be
because Marcus's pavents went to the bank to give
0.
money for the overdraft and this money was more than
a hundred dollars.
(c) The bank manager is trying to say that the bank will
not be able to increase the overdraft of Marcus On
one hand, Marcus is asking for giving more money for
the overdraft and on the other hand, the retailers of
the bank are being diversified and offering the public
more products. The bank will have to increase money given
to the retailers also. Since If it does likewise, it will suffer
a great loss.
(d) It might have been between extract A and extract B.
Dear Ms Baxter
Thank you for your letter of and for congratulating
me. I am happy to see that you care for your customer by
following their progress. It is my pleasure to bank with you
I will even be settling in the university
Today is my first day at the university and there are a few
arrangements yet to be done
Yours,
Marcus .
/
(e) Marcus might have said that he is surely understanding
the meaning behind the bank manager saying that the
retailers have diversified. The retailers have informed
the public and the bank through the post by putting
up what might be falsified images. (40 words)
1.7

(f)	At the beginning of the correspondence, the manager is
	very friendly with the customer. She puts the customer
	at ease and reassures him that the bank is here to
	quide him in case of any query. Then, with much aftention
	she formulates her words to ask him to give money within
	limit. The customer does not understand and & the
	manager-tells him indirectly and with care that she
	will not be able to increase overdraft. Then she gives him
	two alternatives and finally loses control and gets angry:
(A)	It is the bank manager with whom I sympathize
	the most This is because being a manager, the girl
	has to know how to talk to people and tolerate many
	difficult cases such as Marcus. She has to put herself
	in the situation of the customer, understand his
	difficulties but at the same time manage the bank's
	money. She has two problems to undertake +, that is.
	manage the bank and making sure that the bank
	does not lose any oustomer. As compared to the
	customer who thinks of only his benefits, the manager
	has to provide a win win situation for both client and
	tere bank or else, she will either loce a customer or
	her job. (115 sounds)

Examiner comment – grade c10

- (a) The candidate gets off to a good start as the light-hearted tone used by the manager is fully appreciated. The reference to the manager's age is spot-on and the interpretation that the manager will not spy on Marcus is a perfectly valid one.
- **(b)** This is quite an imaginative idea, but there is nothing in extract B to support it.
- (c) The response shows a lack of understanding of the point the manager is trying to make. In taking the letter at face value the candidate has not taken into consideration the previous correspondence. In particular, the phrase 'retailers of the bank are being diversified' used by the candidate indicates that the manager's use of irony is missed. The idea that the bank will suffer a great loss by giving money to the retailers, is wide of the mark.

- (d) In order to obtain full marks for this part of the question, candidates had to place the missing letter between D and E as the fragment of correspondence in E points clearly to a break in communication at that point. Credit could be obtained for alternative answers and here, although the response is rather bland, the letter is a sensible enough reply to the manager's first letter.
- (e) There is nothing to credit in this response. To obtain full marks, there has to be some logical link between the earlier part of the letter and the final comment about the poor postal service. Comments about 'diversified retailers' and ' falsified images' indicate that this section of the correspondence is not understood.
- (f) This is a fair attempt to describe the changes in the manager's attitude and much of the answer does deal with how her attitude changes. The candidate addresses the various stages in the correspondence although there is limited analysis. The more formal style adopted by the manager towards the end of the correspondence is not discussed.
- (g) The major issue here is that the assessment is far too general; what is written could be said about the relationship between the bank and any of its 'difficult' customers. There is a lack of focus on the particular situation faced by Marcus and the manager. To achieve a high mark, an answer would need to address how the manager had reacted to the behaviour of Marcus. This was placed into one of the lower mark bands for content.

Use of English

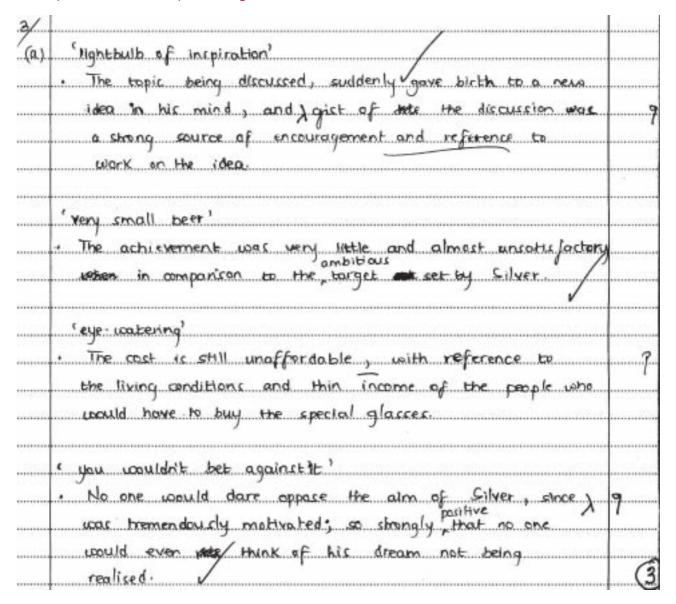
The English is fluent with few errors in spelling, punctuation and grammar. The are some examples of clumsy expression: 'has not been so long time since ...' in (a); 'asking for giving more money ..' in (c); notwithstanding, the script was placed at the lower end of the top mark band for English.

Conclusion

A lack of understanding of the correspondence in places coupled with limited appreciation of the situation in which the manager and student found themselves suppressed the mark for content. The overall grade was achieved due to the good standard of English.

See pages 76-79 for question and mark scheme.

Example candidate response - grade c10



(6)	. The thick lenc in Silver's glasses contains clear sacs flen	?
	filled with fluid, where the amount of field determines the	
	power of them lens, whereas in conventional glasses it is	л
	the thickness of the lens that determines its power.	1
	. Silver's glassee have screws and syringe-connection	1
	ports. to seal and regulate the amount of fluid in	-
	the sace.	-
	· Silver's glasses are larger in Isize than conventional	V
e	glasses, and the decign makes them seem odd	ļ
7	· Street stages The lens power of Silver's glosses //	ļ
	can be adjusted by the wearer himself, whereas that of	
	conventional glasses has to be adjusted by an opticion	
	(98 words)	/
		r
.4	More people will be able to read, white and shudy's	- 1
	More people will be able to read, white and shudy hence creating a more literate society, without much peoples on glasses.	- 1
	hence creating a more literate society, without much perpenses on glasses.	- 1
	hence creating a more literate society, without much / expenses on glasses. Jobs that require high aptical activity, such as	
.,	hence creating a more literate society, without much / expenses on glasses. Jobs that require high aptical activity, such as fishermen mending their nets and women weaking	
	hence creating a more literate society, without much expenses on glasses. Jobs that require high aptical activity, such as fishermen mending their nets and women weaking clothing, will be able to perform the tork more	
	hence creating a more literate society, without much / expenses on glasses. Jobs that require high aptical activity, such as fishermen mending their nets and women weaking	
	hence creating a more literate society, without much expenses on glasses. Jobs that require high aptical activity, such as fishermen mending their nets and women weaking clothing, will be able to perform the tork more	
	hence creating a more literate society, without much / expenses on glasses. Jobs that require high aptical activity, such as / fishermen mending their nets and women weaking clothing, will be able to perform the tork more facilitated greatly. People who have lost their jobs due to poor vision,	
	hence creating a more literate society, without much expenses on glasses. Jobs that require high aptical activity, such as fishermen mending their nets and women weaking clothing, will be able to perform the tark more facilitated greatly. People who have lost their jobs due to pour vision, e.g. the tailor, or people of poor vision wanting	
	hence creating a more literate society, without much expenses on glasses. Jobs that require high sptical activity such as fishermen mending their nets and women weaking clothing, will be able to perform the tork more facilitated greatly. People who have lost their jobs due to pour vision, e.g. the tailor, or people of poor vision wanting to join a field requiring high optical activity,	
	hence creating a more literate society, without much expenses on glasses. Jobs that require high aptical activity, such as fishermen mending their nets and women weaking clothing, will be able to perform the tark more facilitated greatly. People who have lost their jobs due to pour vision, e.g. the tailor, or people of poor vision wanting	
	hence creating a more literate society, without much expenses on glasses. Jobs that require high sptical activity such as fishermen mending their nets and women weaking clothing, will be able to perform the tork more facilitated greatly. People who have lost their jobs due to pour vision, e.g. the tailor, or people of poor vision wanting to join a field requiring high optical activity,	

d) The word "wryly" and the phrace when poor people become more economically developed, they also become	
potential consumer, from line 57	
manyh braux.	0
el. Even at such a reduced price, some low-income earners might not sufford the glasses.	
· A large-scale distribution, requires, co-operation, and spens hership, which might not be provided by come people	4
. The manufacture is on a large-basis, and the	
the number of people in a certain population.	h
	(2

(E) (1) idly - lessurely	ļ
embarked - set off	
undertaking - responsibility	
instigation- sonviction	1
scale - basis	
pressing - unresolved	
I have the habit of jost silting idly on the cliff, and watching the nising swe full of promises.	0
We have embarked on a journey, which is called I life, and it has no return licket.	ļ
Boby-sitting is a huge undertaking, but I can manage during the holidays, due to past experiences with my siblings.	
This mathematical problem is very pressing; if I had all the time in the world, I could have perhaps, solved it	
Due to his instignation, my base no longer believes in me and I have not been selected to represent our company at national level.	9
represent our company at national level.	

Examiner comment – grade c10

(a) The candidate makes a good start in that three of the expressions are understood. The 'suddenness' of mental illumination; the insignificance of Silver's achievement to date, compared to his overall target; and that fact that he will surely realise that target are properly appreciated. The meaning of 'eye watering' proves elusive – a reference to affordability did not warrant credit.

- **(b)** A number of valid contrasts are made. The difference in size and design between Silver's glasses and conventional spectacles is made as is the role of the optician. The explanation as to the optical difference is less clear as the importance of a lens' thickness is not restricted to conventional glasses. The important issues of cost and affordability are overlooked as is the need, or otherwise, for specialist equipment. A mid-range mark was awarded for this part of the question.
- (c) Full marks were awarded as the candidate correctly identifies the issue of literacy together with the help provided to fishermen and weavers. The additional point concerning the extension of a person's working life is also made.
- (d) The relevant quotation from Mehmood Khan is identified and the reference to 'wryly' suggests that the candidate fully appreciates the businessman's motive.
- (e) In the passage there are six potential difficulties identified. There was also the opportunity for candidates to provide some ideas of their own such as obtaining a suitable site or the possibility that wearers could experience unforeseen difficulties in actually making the necessary adjustments to the glasses. In this answer just two ideas are put forward, cost and financial backing, which attracted half of the available marks.
- (f) (i) The only word that is clearly explained is 'embarked'. Although in certain circumstances 'idly' could convey a similar meaning to 'leisurely' as could 'undertaking' to 'responsibility' this is not how the words are used in the passage.
- (f) (ii) Although, the six sentences are grammatically sound, the one illustrating 'embarked' is the only one that unambiguously illustrates the word's meaning. For example, in the final sentence 'conviction' or' investigation' could easily replace 'instigation'. In the penultimate sentence, using 'pressing problem' contravenes the instruction not to use material from the passage.

Use of English

The answer flows well and the meaning is always clear with some rather nice turns of phrase. There are a number of mechanical errors including some incorrect punctuation in places. In (a) 'The topic being discussed, suddenly gave birth ...' is an example of an extraneous comma. In general, the candidate manages to avoid slavish copying from the text, and the degree of fluency shown justified an English mark in the second highest mark band.

See pages 62–65 for question and mark scheme.

Example candidate response – grade e12

N) LO	the family consist of two adults and	be written in this margin
	turns aged is years, Both have different choice and have to	
	pheased them. They Air Banisar is the heat for them. The	
	plane unit have to stop for two hours, at that him may	
	can relax a bit. The Blue Morlin is the most appropriate	,,,,,,,,,,,,,
	hotal for the family. As the youngs worte to learn water-suit	W
	at the same Morris. There is a swimming pool for the family.	/
	As they all live rature, each week the batel organized a Pres trip to Notional Park. Water sports and a trip to	
	Notional Park are free so it will be an actionnous for the	
	show more formed beyong they may have work now hour for some they may	(b)
	1/2	
	Han Bruhand on Buyla	
	8 J.m.	

No.	of the family take the hight mans occan Airlines, when	angin.
ſρΣ	they will arrived at 11.30 but the only hotel available at that	
	STORT LANCH & PAIN OUT DIE STORY LOADY & PAIN OUT 21 OUT	****
	is at the clark and control do much of activities available at is	
	difficult to have access at the for boats to it will be a	<i></i>
	disadvantage for the twing, as they wanted to learn water-ship	
	the directicity protein the children twins went enjoy the direction the total is a bit for from the firefert, as	
	His Roman Suffers from car-sixunes it will not preased hor at	·y
	ou. And to enjoy mey have to warn for a long distance to reach the capital it will that will affect the health of the foreco	
	au sur is recovering from a hyoken log:	
	10 nt whent Intune com our ont	-
	1 1 (6	
	is Cather to cak.	

97

Ü.	The clients can compaint about the food it is not say that	Nothing is be written this may
	there are variety of food as one of them is a vector, and it to	
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	aning that mill also out to time the plan that they will	*********
	arrive they will also only to enjoyed the night activities.	
	that man I have the account to the mider occurred to	······V
	that they have the clients to discourt the stand there	
	about their holidays.	************
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	In the list above it is said that there are to count palme, there	,
	this details is not so important. As coconst palmo are not	
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	ng reeu .	
	J L	

Examiner comment – grade e12

(a) One of the skills tested by this paper is the ability to write concisely within a specified word limit. The opening sentence is a good example of how to waste precious words in that it essentially a restatement of part of the opening paragraph of the question. The luxury of such 'scene setting' cannot be afforded. It is only on the sixth line that creditable material appears with a relevant observation about the availability of water sports and evening entertainment. The point about the swimming pool is irrelevant as both hotels are so equipped and, in this respect, are of equal merit. The next point concerning the organized trip to the National Park is creditable and the need for the family to spend within their budget is understood. Certain key information in the question concerning the time of the plane's arrival and avoidance of traffic jams en-route to the Blue Marlin are overlooked.

- (b) The opening of this answer shows a lack of understanding in that a case for the King's Hotel appears to made when, in fact, the question asks for the least favourable option. Things improve and a valid point relating to power cuts and their consequences is made. The next idea relates to the hotel's location and the nature of the shore which would not provide an ideal opportunity to practise water sports. This point could do with a little more development. The next disadvantage raised is a development of the earlier point regarding the electricity supply. The point about the distance of the hotel from the airport is rather weak given that there is not that much difference if the other hotel had been chosen. There is no mention of the potential traffic jam through the Capital which could affect car passengers especially if there were frequent stop-starts and exposure to exhaust fumes. In any event, the nature of the zig-zag road to the Blue Marlin is more likely to induce nausea.
- (c) The answer begins with a comment about the type of food that the Blue Marlin could provide. The text does not state that vegan/vegetarian options are not available, but there is a case for suggesting that there could be some disappointment in this respect. The second point about sea temperature is completely irrelevant as it is the same whichever hotel is chosen. The final idea is rather weak as arrival/departure times would have been known and agreed to in advance. In any case, Air Banizar's flight at 23:00 would give the family extra time at the end of the holiday.
- (d) The choice of point 12 (coconut palms) is probably the obvious one to choose. There is, however, little justification made to earn additional credit.

Use of English

The Rubric has been observed in that there is very little direct copying from the text. On the other hand, there are frequent errors in grammar and general expression. Verb endings/tenses are weak and hinder the flow. A good example is to be found at the beginning of (c): 'The clients can complaint about the food it is not say that there are variety of food...'. The script was placed in Band (b) for Use of English.

See pages 68–71 for question and mark scheme.

Example candidate response – grade e12

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d) D	ear Ms Bantu,
e 1	hank you , I am howoured to be using your
	ant As you must be knowing terbing
	lucation is quite expensive and I am very
	ateful to the bank and you for helping
m	financially to while relieving my parents of
	heavy burden
1000	и <i>г</i> з
N	larcus

101

e) Thank your for all your well wishes and
the help you have been giving me but
id has been a long time sine the last
allowana which I really need for my the
supplies for the courses but
1) Through the letters sent to marcy it can be
observed that the bank managers was not changes
but not so a positive way a six beginns the
manager was very sweet and happy for marcin.
the was att wary to lick him but as time
passes she econ in slowly becoming hooks
to marcis. She seem to be a little acceponsible as
the hulp she was sending to Moneus was not
exacting him in line HE the end she does not
appear polite, we can even any that she is
quite rude in her last letter
9) I sympathize with marcus as the simple act of
applying fir a scholarship implies that most

probably his family is a poor one consequently,
he really needed that financial help thaving won
that scholarship he did not have to worry
about anything at Start However, now he has
to find a way to finance the cor of him
studies since the bank is no longer willing to hip
him Having granted the scholarship to marcus
the bank should have continued contatever
help they were giving to marcus till the
end of his tections studies and not disappoint
him haif way of it

Examiner comment – grade e12

- (a) The phrase 'not that many years ago' as used in the question suggests much more than remembering someone well; however, the idea that the manager will not be following Marcus in the literal sense is appreciated and was credited.
- **(b)** This is quite a thoughtful response and shows some degree of analysis. There is more than one way of construing why a reference to the student's parents is made and this is perfectly acceptable.
- (c) The purpose and intent in letter are not understood. The candidate takes the manager's remarks at face value with no appreciation of the irony that lies behind them. The reference to an apology shows a lack of understanding of the overall situation as there is absolutely nothing in the previous correspondence to even hint at something in the manager's behaviour/attitude that would require an apology. No marks were awarded for this part.
- (d) A mark is lost here as the candidate doesn't answer the first part of the question by omitting to indicate where the missing correspondence should be. The answer suggests that it is between extracts A and B and the benefit of the doubt was given. What is written is rather bland in any event, and the remark concerning the unreliability of the post in extract E is overlooked.
- (e) In order to answer this question well it is necessary to appreciate the significance of the fragment of correspondence provided. In filling in the earlier part of extract E, the candidate does not make a link to the poor postal service and does little more than refer to original letter of the manager something Marcus has already done in extract E. As a result, this part attracted minimal credit.
- (f) The broad change in the attitude of the manager is appreciated but each stage in the correspondence is not covered and the answer lacks sound analysis. The tone at the start of the correspondence is appreciated, and it is perfectly reasonable to think that the final letter is rather rude. The middle part of the correspondence is not covered; for example, there is no reference to the more formal tone adopted in extract F. There is nothing in the correspondence to justify the claim that the manager was irresponsible 'as the help she was sending to Marcus was not received in time.' Although this part contained some worthwhile material, it was placed in the second lowest mark band.
- (g) The candidate does not appreciate the respective situations of Marcus and the manager. The assertion that Marcus comes from a poor family cannot be supported by the information in the question. The only other point in the answer shows a lack of understanding in believing that the scholarship has been awarded by the bank, and that this obliged the bank to support him to the end of the course come what may. This question demands an understanding of the student/manager relationship based on the actions of each. This part of the answer attracted minimal credit as there was nothing in the response to suggest that a judgement had been made on the basis of the way the student and the manager behaved.

Use of English

In this question there is very little opportunity to copy slavishly from the question paper; candidates have to rely on their own expression. The English is sound, flows well and meaning is never in doubt. There are a few errors in spelling, punctuation and grammar which, together with an overall lack of comprehension, kept it out of the top mark band for English.

See pages 76–79 for question and mark scheme.

Example candidate response – grade e12

(a) (b)	Lightbulb of Inspiration: He means that suddenly be got as idea came to
	his mind
sii.	of been completed. We darmed that,
tiic	He daimed that, Styr watering the cost is very high without taking into sensideration
0.00	ny post
and the second second	You wouldn't het against it a for him, he had to oversome all obstacles.
	nd challenge himself to make this project successful.
(b) 5	liver's glasses had been invented by homes and the panciple
	behind his glasses is that the weaver himself can adjust the amount
4	f fluid in the sac by dialing on the syringe shy doing so, the weuter
	is changing the power of the lens, where the flatten a lens the more assistance, they will be perfectly aweiful it becomes and when the wears to make the more capable of another creating glasses for their own personplish and Silvers any thus, everyone can afford;
9	ury thus, everyone can afford;
	anxentional glasses the world people protect people can not offord
	since it required the use of expensive specialised equipment and
	an opticion to me correct the vision of the popule. They had to xisit
	fequently the opinion opticion for check up and once it has been
	fixed, it can not be conected:

(c)	The law income comes benefit enormously, the bette of the recenter,
	the creation of Silver's glasses, will chable to improve the litteracy level
	among of the poor, people will become more educated, exendly there
	fishermen will be able to construct then own paking tools, implying less
	cost for them. Thirdly, these housewives will have the chance to me sew
	their clothes on their own this will help to werk longer and improve
.cd)	The evidences from the passage is that the businessman, Mehmood Khan
	15 thinking of making huge profit from the project and hying to
	in great need and are not while to afford. He is helping and agreed
	to week on this project only if he camed a share and making
	these people his potential customers in the future.
.(c)	The difficulties that Silver might chrountered is that the mot of
	purition is reconting to their glasses are very
	costly and how to distablite them throughout when finish as everyone
	is in great need the most important problem and challenging one is
	the size and designs of these glaces hat he had to find out a
	solubion to set the cost even

(f) -	(i) Embarted investigated
	(2) Scale - turgeted level:
	(3) Qlimpse est advantage henefit
	(4) Deteriorated - dections
	(5) Pressing - Challenging
	(6) Underlaking - making of
.	D) Embarked : The seriologist has embarked on a research which is very interested and waithwell to the pay and of Hay xillage.
	(ii) Scale: The scale of Mora's inspiration is mind biowing her project. is simply a success.
	icleas will Glimpse: The shapes suggested by the shidents of upper 6 had been of a huge glimpse to their teacher.
	(in) Deteriorated a Associating to the manageda, his state of health in had

(Y) Pressing: The problems encountered by Ring during	nee research
was so pressing that she thought she will finish her po	ject.atbme
•••••••••••	
san Underlaking to The project of constructing a new sta	hool for the

Examiner comment - grade e12

- (a) The only term that is adequately explained is 'lightbulb of inspiration' the suddenness of the idea is understood. 'Very small beer' means so much more than 'minority part'; 'eye-watering' has a quite different meaning; and in the final part the candidate refers to the difficulties faced by the inventor rather than the inevitable success of his project.
- (b) In trying to avoid copying directly from the text the candidate is only partially successful; some of the expression is very close to that used in the passage and the answer is compromised by a number of grammatical errors. A number of valid contrasts are made; the issues of relative cost, the need for an optician and specialist equipment are understood. The fundamental differences in design and materials used are not covered.
- (c) Reference to improved literacy rates and the benefits to fishermen and weavers ensured that full marks were obtained for this part of the question.
- (d) Although the relevant paragraph in the passage is identified, only partial credit was awarded. The point that the businessman will profit from the venture is clear enough; the fact that this will be because of poor peoples' improved circumstances is not.
- (e) Marks were awarded for the reference to the likely cost of the glasses and the issue of how to distribute them to so many people. 'Manufacturing' and 'size and design' are lifted straight from the passage and could not be credited.
- (f) (i) This was a weak part of the answer as many of the synonyms offered were far from the meaning of the words in the question. 'Declined' is close, though to substitute it in the passage would jar; and 'target level' is not an acceptable alternative to 'scale'.
- (f) (ii) 'Embarked' and 'deteriorated' earned marks. One could easily substitute a word such as 'brilliance' in (ii); (iii) makes little sense; in (iv) the subject matter of the passage (pressing problem) is used; and in (vi), even if the sentence made grammatical sense, the adjectival use of 'undertaking' would rule it out.

Use of English

There are many basic grammatical errors to be found and in places the intended meaning of what is written is in doubt. Commendably, the candidate has made a good effort to avoid lifting phrases from the passage; even so, this was placed in the second lowest mark band for English.

Conclusion

Although credit was awarded for the various parts of the question, only (c) received the full mark; in places there was little of merit which, combined with a low mark for English, impeded the award of a higher grade.

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